

To : All Agents

20Jan,2012

Subject : Customers Service Enhancement – Child Meal Request

Korean Air offers child meal to children over 2 years and less than 12 years of age.
Children can enjoy the child meals listed below.

Special meals must be ordered at least 24 hours prior to departure

• **Child Meal**

▶ Age of Child : 2 ~ Under 12years

Flights Leaving Seoul	▶ September ~ February (10 varieties) Spaghetti, Hot dog, BBQ chicken tender, Hamburger, Pork cutlet, Cinnamon toast, Lasagna, Pizza and Corn dog, Sandwich, and Seaweed roll
	▶ March ~ August (10 varieties) Egg fried rice with black bean sauce, Hot dog, Spaghetti, Hamburger, Fried rice with egg pancake, Scrambled eggs, Pizza and Corn dog, Beef bulgogi bun and tortilla wrap, Sandwich, and Seaweed roll
Flights Arriving at Seoul	Hamburger, Pizza, Spaghetti, Hot dog

NOTES

- In some short-haul flights between Korea and Japan, or between Korea and China, only sandwiches or seaweed roll without heating is served.

Update menu is posted on Korean Air website : www.koreanair.com
customer support >> special assistance >> special meals >> Infant-Baby & Child Meals

Agent is requested to input child meal with selected variety in PNR. Entry sample:

GDS	Entry – sample request of PIZZA	Note
ABACUS	3CHML/PIZZA-2.1	2.1 = number in name field
AMADEUS	SRCHML-PIZZA/P2	P2 = number in name field
GALILEO	SI.P2/CHML*PIZZA	P2 = number in name field
TRAVELSKY	SSR CHML KE NN1 PIZZA/P2/S2	P2 = number in name field
WORLDSPAN	3SAN2.1CHML-PIZZA	2.1 = number in name field

- other optional entry in PNR, please contact GDS for details

When there is no request of child meal from passenger, please indicate 4 letter code " NOCM " in PNR OSI field. <NOCM = No Child Meal>

For further information, please contact Korean Air Reservation Center at 2366-2001 or Passenger Sales Office at 2733-7111. Your cooperation is highly appreciated.