



Worldspan Ticketing Training May 21, 2009

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Combination of Ticket Issuing Option

E-ticket : **EZEL**..... ..
 EZELI..... .. **** with back-office interface ****

NAME	CARRIER	COMMISSION	FORM OF PAYMENT (CASH / CREDIT CARD / INVAGT)	NET FARE (Fare + Q + Tax)	TOUR CODE (max 14 characters)	ENDORSEMENT BOX (max. 148 char.)
#N	#C	#K / 5-CM	#\$ / 5\$	#NN	#IT / 5-IT	#ER / 5-ER
#N1.1	#CCX	Normal Com. #K7	Invoice Agency #\$MS/INVAGT	#NN10000	#ITHKG120020	#ERSUBJ TO REFUND CHG
#N1.1/ 2.1		Comm in decimal #K3.33	Credit Card #\$CCVI0123456789012345P1005	Net Fare in decimal pt #NN999.01	IT Fare #ITHKG120020@IT	Carrier Override #ERTK-
		Net fare Com #KN7	Credit Card with Manual Approval Code #\$CCVI00123456789012345P1005*Z111111		BT Fare #ITHKG120020@BT	
		Net without Com #KNO	Multiple Form of Payment #\$CCVI0123456789012345P1010-8000/MS/INVAGT-1000		BT/IT no tour code #IT.@IT	
			Credit Card with Net Remit and Selling Fare #\$CCVI4509361008710570P1010#NN2387#Z-/2537			
			Reissue (Uneven Exchange by Ticket) #\$MS/INVAGT*IET1601234567890X*1234/OIHKG10OCT081330250/O\$AN			
			Reissue (Uneven Exchange by Ticket with 1 st Issue Ticket Information) #\$MS/INVAGT*IET1601234567890X*1234/ODT16032456789012X /OIHKG10OCT081330250/O\$AN			
			Reissue (Uneven Exchange by MPD) #\$MS/INVAGT*IEM1601234567890X*1234/OIHKG10OCT081330250/O\$AN			
			Reissue with Conjunction Ticket (Uneven Exchange by Ticket) #\$MS/INVAGT*IET1601234567890X*1234-891 /OIHKG10OCT081330250/O\$AN			
			Reissue (Even Exchange by Ticket, No Additional Charge) #\$MS/INVAGT*EET1601234567891X*1234/OIHKG10OCT081330250/O\$AN			

FARES DISPLAY (4F)

- Basic entry (normal and excursion fares) **4FHKGLON**
- Specific Currency **4FLAXHKG@HKD**
- Seasonal **4FHKGSYD/S30JUN**
- Leave date **4FHKGTYO/L12SEP**
- Leave and return date **4FHKGTYO/L3MAY/R13MAY**
- Specific Airlines (maximum 5) **4FHKGLON-CX-VS**
- Specific class **4FHKGSEL-CX#B**
- Fare in NUC's **4FHKGAMS@N-KL**
- Specific airline fares in specific currency **4FLAXNYC@GBP-AA**

- Multiple passengers type code (maximum 5)

Companion **4FHKGLHR CMP - BA**

Labour **4FHKGJKT LBR - CX**

Seaman **4FSINBOM SEA - 9W**

Student **4FHKGLON STU - CX**

Senior Citizen **4FYVRLON SRC - BA**

Group Inclusive Tour **4FHKGKUL GIT - MH**

Visit Another Country **4FLAXMIA VAC - AA**

- Fare type code

Round the World **4FHKGHKG RW - CX**

Circle Trip **4FHKGHKG CT - CX**

Group **4FHKGSIN GP - UA**

Inclusive Tour **4FLHRCDG IT - AF**

Private Fare **4FHKGLHR SR - LX**

Private Fare with Account Code **4FHKGLHR SR - AF/@@W10001**

Star Alliance Fare & Discount Product **4FQMXQMY SR - LH**

SCROLLING ENTRIES

Move Right	MR
Move Left for original fare display	ML
Move Right for Airport information	MRA
Move Right for Season restrictions	MRS
Move Right for Fare Restrictions	MRR

4F DISPLAY OVERVIEW

4FLONYVR

(a) ** MONEYSAVER FARES ** LOADED 27APR 02:10EDT/27APR 06:10GMT

(b) LONYVR NLX FARES FOR TRVL 27APR99 AND TKTG 27APR

ADD TAXES

(c)	(d)	(e)	(f)	(g)	(h)	(i)	(j)	(k)	(l)
LN	A/L	F.B.C.	GBP	OW	RT	EFF	LTK	AP	MIN/MAX
1	2T *	XLSS			305.00	9MAR99	14MAY99	##	- / 14
2	2T *	XHSS			320.00	9MAR99	14MAY99	##	- / 14
3	CP	VLXABUK			390.00	15MAY99	-	##@	7@ 1M@
4	AC #	BLXCDA1			390.00	21APR99	-	21	7/ 1M
5	BA	MLXABUK			390.00	31OCT00	-	##@	7@ 1M@
6	BA	VLXABUK			390.00	14MAY99	30OCT00	##@	7@ 1M@
7	NW	QLXGOGO7			399.00	16APR99	28APR99	-	SUN/ 1M

Explanation:

- (a) Fares Display Header Line
- (b) City Pair, Fare Type, Normal And Excursion Fares, Travel Date (assumes today's date if no date specified) and Ticketing Date (assumes today's date)
- (c) Line Number
- (d) Airline Code
- (e) Fare Basis Code - Maximum of 8-Characters
- (f) Currency (Country of Origin)
- (g) Trip Indicator - OW = One Way and Fare Amount
- (h) Trip Indicator - RT = Round Trip and Fare Amount
- (i) Travel Effective - The First Date To Begin Travel
- (j) Last Ticketing Date - Last Date Ticketing/Sale Of Fare Is Permitted
- (k) Advance Purchase Requirements
- (l) Minimum and Maximum Stay Requirements

Symbols:

<u>Where in Display:</u>	<u>Indicates:</u>
* Preceding the Fare Basis Code	Fare inhibited from auto pricing
# Preceding the Fare Basis Code	Blackout dates exist - refer to rule for dates travel is not permitted.
## In 'AP'-column	Refer to rule for details
@ In 'AP'- or 'Min/Max'-column	Rules vary depending on travel date
* Between 'Dates Discontinue'- and 'First/Last Ticket date'-column (Only in an Airline Specific Display)	Travel Completion sates exist on this fare
E Preceding the Fare Basis Code	Electronic Ticket is required for this fare
R Preceding the Fare Basis Code	Indicates more than two restrictions, including Electronic Restrictions – Blackout Dates apply – fare will not Autoprice – Fare filed in private tariff – ATPCO Category 1.

CONTINUATION/OPTION ENTRIES**HELP 4FOPT**

- Last fares display **4F***
- Last fares display multiple airlines **4F*-DL-LH**
- Change fare types **4F*ML/GV**
- Change fare types and multiple airlines **4F*NL/EX-UA-AA**
- By booking class **4F*EX-AA#H**
- All fares types **4F*ALL**
- Redisplay money saver fares **4F*A**
- IATA published fare **4F*-YY**
- Change departure city **4F@DBOS**
- Change arrival city **4F@AJNB**
- Reverse city pair **4F*R**
- Redisplay fares in Specific currency **4F*@HKD**

BOOKING CLASS EXCEPTION TABLE**HELP 4F.B**

- Booking codes from Fare display line 1 **4F.B1**
- With Interline Carrier **4F.B1-SR**
- With several Interline Carriers **4F.B1-SR-AY-CY**

RULES FROM FARES DISPLAYS**HELP RULES**

- Fare Mini-Rule (from line number) **4F.R2**
- Redisplay fare rule **4F.R***
- Display Automated Rules for All categories **4F.R1#ALL**
- Display specific categories (max. of 5 options) **4F.R1#DAY/PEN/ADV**
- Date related rules **4F.R3#DAT**
- Show Routing (from line number) **4FR3**
- Show Transfer Rule (from line number) **4FT2**
- Show Stopover Rule (from line number) **4FS6**
- Show Combinability Rule (from line number) **4FC3**
- Rules for specific airline/fare basis **4FCVGLAX*BE14VIP-CO#ADV/PEN**

MILEAGE CALCULATION**HELP 4F/**

- MULTIPLE CITIES **4F/IAHHNLTYOHKG**
- SURFACE SEGMENT **4F/HKGNRTMSP@JFKBOS**
- BASIC SECTOR MILEAGE **4F/S1-3**

EXCHANGE RATES / CURRENCY CONVERSION**HELP 4C***

- Rate of exchange to local currency **4C*HKD**
- Convert currency to NUC **4C*R/HKD2052**
- Convert NUC to currency **4C*R/320.30/GBP**
- View IATA rate of exchange **4C*JPY/R**
- Between two countries **4C*DE#GB**
- Convert foreign currency to local **4C@GBP/100**
- Convert one foreign currency to another **4C@SGD/199#HK**
- Tax conversion **4C@T20/EUR**

DATE CALCULATOR**HELP 4F.CD**

- Advance purchase **4F.CD02APR/A120**
- Maximum stay **4F.CD01DEC/ /60**
- Minimum stay **4F.CD07FEB/14**
- Days (minimum/maximum) **4F.CD10APR/14/45**
- Month **4F.CD25FEB/1M/2M**
- Number of Days **4F.CD01FEB09/01JUL09**

- Search for **LOW FARE** alternatives for a domestic and / or international trip.
- Adding the @ key to the \$P entry and optional entries will ensure Worldspan checks last seat availability for AccessPlus airlines.

EXPLANATION	ENTRY
Basic Entry	\$P 04SEP HKGZRH / R21SEP
Direct & Nonstop Flights	\$P 04SEP HKGZRH / R21SEP#D
Specific Airline	\$P 04SEP HKGZRH / R21SEP #/ALX*
Two Seats	\$P 04SEP HKGZRH / R21SEP #P2
Adult and Child	\$P 04SEP HKGZRH / R21SEP #P2ADT/1CNN
Adult & Child, Price Break Down	\$P 04SEP HKGZRH / R21SEP #PADT/CNN #/\$
Surface Sector (Open Jaw)	\$P 04SEP HKGZRH / R29SEPFRAHKG
Combined with Private fare	\$P 04SEP HKGZRH / R21SEP #/ALX #FSR
Specific Cabin (F / C / Y)	\$P 04SEP HKGROM *C / R18SEPMADHKG*C #/ABA*
List 15 Alternatives	\$P 04SEP HKG ZRH /R21SEP1P# ALT15
Multiple routings (max 6)	

\$P 04SEP HKGZRH /R15SEP ZRHFRA /R7OCT LONBKK /R10OCT BKKHKG

Continuation entries	
Rebook Alternate 2	4PLIB2
Check Rules Alternative 3	4PLI*F3
Redisplay Low Fare Alternate Screen	\$P*

Power Quote is a method of obtaining fares for a proposed Domestic and/or International itinerary. (IATA area's 2 and 3 only)

Power Quote offers two ways to obtain fares either with manual entries 4I# or a template 4I.

Ensure to use Airport Code when price the itinerary in order to obtain a more accurate fare.

POWER QUOTE MANUAL OPTIONS**HELP 4IMAN**

The minimum amount of information required is a departure and arrival city. Options may be added to assist the system in finding the desired fare quote.

- Basic Entry **4I#HKGLHR**
- Travel Date **4I#HKG08OCTSIN**
- Specific Carrier **4I#HKG#CCXBKK#CTGHKG**
- Class of Service **4I#HKG#DFNRT#DYHKG#OCJL**
- Transit City **4I#HKGLHR-EDILHR-HKG#OCBA**
- Specific Carrier and Travel Date **4I#HKG18APR#CCAPEK24APR#CKAHKG**
- Mirror Return **4I#HKG20JAN#CMH#DMKUL#M**
- Specific PTC **4I#HKG#CMUPVG#CKAHKG#PADT/INF**

ENTRY: **4I#ZRHBKK#PADT/CNN**

RESPONSE:

```

>4I#ZRHBKK#PADT/CNN
FARES GUARANTEED AT TIME OF TICKETING ONLY
PASSENGER TYPE CODES - *ADT
  FARE BASIS      AMT*GBP*      MSG/INFO
1 Y              1585.40      CLS
2 C              1859.40      CLS
3 F              3167.40      CLS

RULES SCREEN >4IR( / PTC MENU >4IP( / QUOTE SCREEN >4IQ(
4IR OR 4IQ REQUIRE AN ITEM NUMBER - 4IP DOES NOT
>

```

The fare quote will display up to seven applicable fares. The multiple fare quote provides the option to access additional information regarding RULES, applicable PTCs and FARE QUOTES (fare information).

- Display Fare Rule by line number **4IR1**
- Display Fare Rule by segment number **4IN1**
- Display Fare Information Including Taxes **4IQ2**
- Display PTC Selection Menu **4IP**
- Display Tax Breakdown **4IT**
- Redisplay Multiple Fare Quotes **4IM**

ENTRY: **4IQ1**

RESPONSE: **Fare Information**

```

>4IQ1
>4I#ZRH BKK#PADT/CNN
FARES GUARANTEED AT TIME OF TICKETING ONLY
PASSENGER TYPE CODES - *ADT
  FARE BASIS          AMT*GBP*      MSG/INFO
1 Y                   1579.00      CLS
  CITY AL  FARE BASIS      NVB      NVA      BAGG  CLS
  ZRH  YY  Y
  BKK  VOID
FARE   CHF      3796.00
EQUIV  GBP      1579.00
TAX    GBP        6.40CH          0.00          0.00
TOTAL  GBP      1585.40
ZRH YY BKK 2225.94NUC2225.94END ROE1.705341YY

TO DISPLAY PRIMARY MENU TYPE 4IM AND ENTER >
    
```

ENTRY: **4IP**

RESPONSE: **Passenger type selection menu**

```

>4IP
PASSENGER TYPE CODE SELECTION MENU

          PASSENGER          SELECTION
          TYPE CODE *PTC*      ENTRY

          ALL                >4IP/ALL (
          ADT                >4IP/ADT (
          CNN                >4IP/CNN (

TO DISPLAY PRIMARY MENU TYPE 4IM AND ENTER>
    
```

Use the <TAB> key to select the Fare Information for the required PTC

ITINERARY PRICING OPTIONS
(4P* plus option to create a Ticketing Record)

HELP 4POPT
HELP 4P*

The applicable price will display on screen only, when a 4P type entry is used.

- Basic entry (prices PNR without creating a ticketing record) **4P**
- Single segment select **4PS3**
- Multiple segment select **4PS1/2**
- Combine name/segment select **4PN2.1#S1**
- Segment select with no penalty fares **4PS1/4#FNP**
- Segment select with no Advance Purchase fares **4PS2/3#FNA**
- Segment select with no Instant Purchase fares **4PS4/5#FNI**
- Segment select with Airline filed Private fares **4PS1/4#FSR**
- Validating Carrier **4P#CCX**

The applicable price will display on screen and the fare will be stored in a ticketing record when a 4P* type entry is used.

- Price all passengers and segments and store in ticketing record) **4P***
- Price by segment and store in ticketing record **4P*S1/2**
- Price by PTC and store in ticketing record **4P*PCNN**
- Validating Carrier **4P*#CCX**

Note: Remember to End Transaction in order to store the Price to your PNR.

- Display stored ticketing record **4***
- Delete a single ticketing record **4P*@**

LOW FARE FINDER**HELP 4PLF**

- Lowest available (price only, no rebook) **4PLF**
- Lowest available (price and rebook) **4PLFB**
- Lowest possible (quote only – availability not checked) **4PLFQ**

Note: Adding the @ key to Low Fare Finder basic entries and optional entries will ensure WORLDSPAN checks last seat availability for AccessPLUS airlines.

LOW FARE FINDER OPTIONS**HELP 4PLF**

- Segment select **4PLFS1/3**
- Non penalty fare **4PLFQFNP**
- No advance purchase restriction **4PLFFNA**
- Passenger type code (CNN) **4PLFPCNN**
- Display the rules from the Low Fare Finder **4PR-1**
- Display specific rules **4PR-1@PEN/FLT/DAY**

Begin entries with **4P** to display an Agent Assisted Price

Begin entries with **4P*** to store Agent Assisted Price (completed PNRs only)

**** This pricing is mostly used when issue net tickets requiring fare basis override**

- Fare Rule override on all Segments, by specific Fare Basis **4P*- - QHXAP#NR**
- Fare Rule override on separate segments with different Fare Basis **4P*-S1-LLXAN#S2-LLWAN#NR**
- Fare Rule override on separate segments with side trips on different Fare Basis **4P*-S1/4-BE120**S2/3-QXAP21#NR**
- Fare Rule override on different PTC, segment and side trip **4P*-PADT#S1/3-VX14**S2-Y#NR**
- Fare Rule override with fixed date on different PTC, segment and side trip **4P*-PADT#S1/2-KOP**S3/4-S2#NRV**
- Fare Rule / Book Class / Fare Discount Override on Infant **4P*- PINF # S1/2 - Y # FNL/-90/IN90 #WTHK/TS # G*10K # NR**

Select Validating Carrier (4P*#CXX)

*** Fare and Tax may be difference when we select different Validating Carrier ****

Example 1 – Tax is difference when choosing different validating carrier

```

1P- NZCZEW
1.1CHAN/PETER*ADT
1 CX 117Y 01APR WE HKGAKL HK1 1520 0715 #1/O $ E
2 LA 800Y 02APR TH AKLSCL HK1 1835 1255 /O $ E
3 LA 801Y 10APR FR SCLAKL HK1 2245 0355 #2/O $ E
4 CX 118Y 12APR SU AKLHKG HK1 0730 1510 /X $ E

>4P*(
PNR PRICED ON 24JUN FOR TKTG ON 24JUN
* PRICING RULES VALIDATING CARRIER DEFAULT LA
* SURCHARGE APPLIED *
** 01APR DEPARTURE DATE/ 01APR IS LAST DATE TO TICKET
* FARE MAY CHANGE UNLESS TICKETED *

      BF HKD      TX HKD      TX HKD      TOTAL HKD
      HK TAX      ZQ TAX
001-      80190      120      236      80546 Y*YEEFF783*Y
      80190      120      236      80546 TTL HKD

ADT HKG CX AKL Q4.23 1438.34LA SCL Q195.00 3513.16LA AKL
Q195.00 3513.16CX HKG 1438.33NUC10297.22END ROE7.78676LA

```

```

>4P*#CCX

PNR PRICED ON 24JUN FOR TKTG ON 24JUN
* PRICING RULES VALIDATING CARRIER CX
* SURCHARGE APPLIED *
** 01APR DEPARTURE DATE/ 01APR IS LAST DATE TO TICKET
* FARE MAY CHANGE UNLESS TICKETED *

      BF HKD      TX HKD      TX HKD      TX HKD      TOTAL HKD
      XT TAX      HK TAX      ZQ TAX
001-      80190      1429      120      236      81975 Y
      YEEFF783
      Y
      80190      1429      120      236      81975 TTL HKD

```

Example 2 – Fare is difference when choosing different validating carrier

```

1P- 4MV4QB
1.1CHAN/PETER*ADT
1 VV 274U 12APR SU DXBKBP HK1 0730 1100 /O $ E
2 VV 131U 12APR SU KBPJFK HK1 1255 1735 /X $ E
3 VV 132U 19APR SU JFKKBP HK1 1935 1125 #1/O $ E
4 VV 273U 20APR MO KBPDXB HK1 1530 2235 /X $ E
P- 1.0XR HKG 2868 1177 WORLDSPAN C/O PETER CHAN
    
```

>4P*(

```

PNR PRICED ON 22SEP FOR TKTG ON 22SEP - END TRANSACT TO STORE
* PNLTY$ FOR REFUND OR CHGS
* PRICING RULES VALIDATING CARRIER DEFAULT VV
* SURCHARGE APPLIED *
** 12APR DEPARTURE DATE/ 12APR IS LAST DATE TO TICKET
* FARE MAY CHANGE UNLESS TICKETED *
1AED/2.119937HKD
    
```

	BF AED	TX HKD XT TAX	TX HKD AY TAX	TX HKD US TAX	EV HKD	TOTAL HKD
001-	1980	3444	20	242	4200	7906
ULPX3M						
	1980	3444	20	242	4200	7906
TTL HKD						

```

ADT DXB VV X/IEV VV NYC Q20.00 258.64VV X/IEV VV DXB 258.64
NUC537.28END ROE3.67299VV XT40XA55XY43YC64AE64UA32UD134YK
2976YQ36XF JFK4.5
    
```

BAGGAGE ALLOWANCE 2PC

>4P*#CEK

```

>4P*CEK(
ERR98 - BOOKED CLASS INVLD - FULL FARE GIVEN TRY >4PLF@ (
    
```

```

PNR PRICED 22SEP FOR TKTG 22SEP - END TRANSACT TO STORE
* PRICING RULES VALIDATING CARRIER EK
* SURCHARGE APPLIED *
1AED/2.119937HKD
    
```

	BF AED	TX HKD XT TAX	TX HKD AY TAX	TX HKD US TAX	EV HKD	TOTAL HKD
001-	2580	3444	20	242	5470	9176
SLRT						
	2580	3444	20	242	5470	9176
TTL HKD						

Securate Rate (4P*FSR)

- In Fare Display (4F), add "SR" after the city pair

```
>4FHKGFRASR-LH
4FHKGFRASR-LH SR FARES AREA3/AREA2
//MPM-EH 7854//MPM-TS 9300//
HKGFRA-LH 26SEP06 $$ AF AY BA BR CI CO CX EK GF JL KE KL LX LY
MH MK NZ QF QR SK SQ SU TG TK UL UN VN VS YY

ADD TAXES * FOR OTHER APPLIC FARES SEE >4F*-YY*LH(
LINE FARE RT FARE TRAVEL DATES TKT DTE RTG AP MIN/ BKG
NBR CODE OW HKD EFF DISC FST/LST NBR DT MAX CDE
1E VAX21D8 R 5700 15JUN6 - - MPM - - / 21 V
2E QAX1M8 R 6700 15JUN6 - - MPM - - / 1M Q
3E HAX3M8 R 7700 15JUN6 - - MPM - - / 3M H
4E HAX6MZZ8 R 7800 15JUN6 - - MPM - - / 6M H
5E MAX6M8 R 9700 15JUN6 - - MPM - - / 6M M
```

- For PNR pricing, use 4P*FSR

```
1P- NA3FLB
1.1CHAN/SIUFAI*ADT
1 LH 739V 10OCT TU HKGFRA HK1 1330 1910 /O $ E
2 LH 738V 14OCT SA FRAHKG HK1 1740 1025 #1/O $ E
P- 1.0XR HKG2522 0000 PILOT TRAVEL / PETER
T- 1.T/
TKG FAX-MANUALLY PRICED FARE TYPE EX
**** ITEMS SUPPRESSED ****/DR
```

4P*FSR

```
PNR PRICED ON 26MAY FOR TKTG ON 26MAY BY AGT-PM/DQL
* FARE SELECTED - SR
* LH ONLY/SEE GGAIRLHHKGGP.500
* ELECTRONIC TICKETING REQUIRED - CK SLS RULE
TRIP VALUE DATA EXISTS
ADT 01 TTL-HKD 7076 BF-HKD 5940 TX1- 945XT
TX2- 120HK TX3- 71DE
HKG LH 739 V 10OCT 130P OK VAX21D2/ 10OCT10OCT 20K
O FRA LH 738 V 14OCT 540P OK VAX21D2/ 14OCT14OCT 20K
HKG
TDTC- IT6LHHK2@IT
HKG LH FRA Q4.25 380.10LH HKG
380.09NUC764.44END ROE7.76114
LH XT207RA738YQ)>
```

Reminder:

- ❖ No modification on ticket record is allowed when 4P*FSR is used
- ❖ Commission (#K) or Tour Code (#IT) is not required when issued tickets as it were preset by airlines

Normal Fare with multiple Passenger Type Code

1P- 3S6DIA
1.1LEUNG/KING*ADT 2.1FAN/RAY*C08 3.1CHAN/SIUMING*INF
4.1CHAN/PETER*ADT
1 TG 603M 10JUL FR HKGBKK HK3 0755 0940 /O \$ E
2 TG 602M 14JUL TU BKKHKG HK3 1840 2225 /O \$ E

>4P*

PNR PRICED ON 19MAY FOR TKTG ON 19MAY - END TRANSACT TO STORE
NON-ADT PTC FARES ARE SUBJECT TO RESTRICTIONS - VERIFY RULES
* PRICING RULES VALIDATING CARRIER DEFAULT TG
* SURCHARGE APPLIED *
** 10JUL DEPARTURE DATE/ 10JUL IS LAST DATE TO TICKET
* FARE MAY CHANGE UNLESS TICKETED *

TICKET	BASE HKD	TX/FEE HKD	TKT TTL HKD
ADT02	4600	383	4983
CNN01	3460	263	3723
INF01	490	104	594
*TTL	13150	1133	14283

FBC ADT MEE21
CNN MEE21/CH25
INF MEE21/IN90
ADT HKG TG BKK Q4.24 293.92TG HKG 293.92NUC592.08END ROE7.75707
TG
TX 120HK 159TS 104YQ
CNN HKG TG BKK Q4.24 220.44TG HKG 220.44NUC445.12END ROE7.75707
TG
TX 0HK 159TS 104YQ
INF HKG TG BKK Q4.24 29.39TG HKG 29.39NUC63.02END ROE7.75707TG
TX 0HK 0TS 104YQ

BAGGAGE ALLOWANCE
ADT CNN INF
20K 20K 10K

>ER

Issue Ticket by Name Select

Issue Adult ticket

> EZEL#CTG#N1.1/4.1 #K7 # \$MS/INVAGT #ERTHIS IS AN ADULF FARE

Issue Child ticket

> EZEL#CTG #N2.1 #K7 # \$MS/INVAGT #ERTHIS IS A CHILD FARE

Issue Infant ticket

> EZEL#CTG #N3.1 #K7 # \$MS/INVAGT #ERTHIS IS AN INFANT FARE

Manual Pricing - Rate Desk Pricing (4/R)

Entering Into Ticketing Mode 4/R
 4/R-S2/3
 4/R-PADT

Stopover 4/X
 > no transit point 4/X-0
 > transit at Sector 2 and 4 4/X-2/4

Segment Data (Fare Basis, NVA/NVB, Bag) 4/S-
 4/S-1-BEE6M # NV / 20OCT # *20K
 | | | |
 | Fare Basis Validity Baggage
 Segment no.
 4/S-2/3-BEE6M # NV10OCT/20OCT # *2PC
 |
 Multiple Segments
 4/S-2/3-BEE6M # NV10JUL08/15JUL08 # *2PC
 |
 Validity with next year
 4/S-4-BEE6M/CH25 # A # *30K
 |
 A = Valid on Flt Date Shown

Fare Calculation 4/L-
 ** Max. 240 Characters, 8 Lines
 Includes XT Tax breakdown
 ** @, *, %, & character is not allowed
 IT fare - use END // to separate fare calculation and free format text
 4/L-HKG KA GHG Q4.24 203.35/-SHA KA HKG
 225.23NUC432.82END ROE7.76975 / MIN/MAX 0-
 90D/NOT VLD ON KA1000-1102/1105 -1112/1115-
 1194/1197-1999 OPERATED BY CA/NOT VLD ON
 KA5000-5099/5300-5399
 4/L-HKG CO X/NYC CO FLL CO X/NYC CO HKG **END**
 // OB NOT VLD13JUL-2SEP/14-24DEC
 /AFT31DEC7/TKT VLD3M/IB TPAC MON-THU/SUBJ TO
 WEEKEND SUR CHRG WEEKEND HK2500W/ONCE TRVL
 CHNG/RBKG USD100

Fare Data (Base Fare and Taxes)
 ❖ Base Fare 4/BNHKD1000 #XHK120 #XYQ106 #XXF34 LAX4.5
 | |
 | #X = Tax
 Face Value
 ❖ International Fare (SOTO) 4/IFUSD100.00 #EVHKD780 #XUS100 #XXF34LAX4.5
 ❖ Reissue 4/RFHKD200 #EVHKD#XHK120#XYQ106PD #AHKD100A
 with additional payment
 | | | | | |
 | | | | | Additional
 | | | | | Amount
 | | | | | PD = Paid Tax
 | | | | | New Tax
 | | | | | Equiv.HKD
 Face Value

❖ Reissue (no extra payment) 4/RFHKD200 #EVHKD#XHK120#XYQ106PD #A NOADC

Origin / Destination (for reissue only) 4/ODHKGHKG

Review Ticket Image 4*T

Save Ticket Data 4/

Remember to 4/ and ER after you finished the Ticket Record

Ticket Record Modification (4/@R)

Entering Into Ticketing Mode

4/@R
4/@R-TR1

Stopover

> no transit point 4/X-0
> transit at Sector 2 and 4 4/X-2/4

Segment Data (Fare Basis, NVA/NVB, Bag)

4/S1-ADT-YEE2M#NV/10OCT#*20K
4/S1-CNN-1/2-YEE2M#A#*2PC
4/S2-ADT-YEE2M#NV/10OCT#*20K

Fare Calculation

4/L-ADT-
4/L-CNN-
4/L-INF-

Fare Data (Base Fare and Taxes)

➤ Base Fare 4/BN-ADT-
➤ International Fare (SOTO) 4/IF-CNN-
➤ Reissue 4/RF-SRC-

- ❖ Passenger Type Code, such as ADT, CNN..etc must be used when modify the ticket record.
- ❖ Remember to include XT tax on the fare calculation when you use 4/L-ADT.
- ❖ Any changes on Ticket Record will make the AUTO-PRICE changes to MANUALLY PRICED.
- ❖ After update the Ticket Record, ensure 4* to check the fare calculation does not exceed 8 lines and XT tax included.

Remember to **4/** and **ER** after you finished the Ticket Record

Ticket Record

Ticket records provide the ability to prestore pricing and fare data in order to issue documents for more than one trip per PNR. The ticket record is used during document production.

- Create Ticket Record by Auto Pricing **4P*-S1/2#TR**
- Create Ticket Record by Agent Assist Pricing **4P*-PADT#S1/2-YEE2M#NR#TR**
- Create Ticket Record by Rate Desk Pricing **4/R-PADT#TR**

- Display Ticket Record **4*TR1**

- Delete Ticket Record 1 **4-TR@1**
- Delete all stored Ticket Record **4-TR@ALL**

Net Ticket with Multiple Passenger Type (Multiple Ticket Record)

1P- 2EAPVS
1.1LEUNG/KING*ADT 2.1FAN/RAY*C08 3.1CHAN/PETER*ADT
1 CI 926L 10JAN SU HKGTPE HK3 0010 0150 /O \$ E
2 CI 919L 15JAN FR TPEHKG HK3 1635 1820 /O \$ E

ADULT TICKET

>4P*-PADT#S1/2-YEE2M#NR#TR(

PNR PRICED ON 19MAY FOR TKTG ON 19MAY - END TRANSACT TO STORE
* PRICING RULES VALIDATING CARRIER DEFAULT CI
* SURCHARGE APPLIED *
** 10JAN DEPARTURE DATE/ 10JAN IS LAST DATE TO TICKET
* FARE MAY CHANGE UNLESS TICKETED *

TICKET	BASE HKD	TX/FEE HKD	TKT TTL HKD
ADT02	3370	295	3665
*TTL	6740	590	7330

FBC ADT YEE2M
ADT HKG CI TPE Q4.24 214.64CI HKG 214.64NUC433.52END ROE7.75707
CI
TX 120HK 71TW 104YQ

BAGGAGE ALLOWANCE 20K

>ER

>4/@R-TR1

R-OK ENTR @ DATA LADR FORMAT HORZ

>4/S1-ADT- YEE2M#NV/31JAN10#*20K

S-OK @ COMPLETE

>4/S2-ADT- YEE2M#NV12JAN10/31JAN10#*20K

S-OK @ COMPLETE

>4/L-ADT- HKG CI TPE Q4.25 214.64CI HKG 214.64NUC433.52END ROE7.75707 REBOOK FEE
HKD500/EQUV APPLIED MIN2/MAX 1 MTH

>4/

>ER

CHILD TICKET

>4P*-PCNN#S1/2-YEE2M#NR#TR(

PNR PRICED ON 19MAY FOR TKTG ON 19MAY - END TRANSACT TO STORE
NON-ADT PTC FARES ARE SUBJECT TO RESTRICTIONS - VERIFY RULES
* PRICING RULES VALIDATING CARRIER DEFAULT CI
* SURCHARGE APPLIED *
** 10JAN DEPARTURE DATE/ 10JAN IS LAST DATE TO TICKET
* FARE MAY CHANGE UNLESS TICKETED *

TICKET	BASE HKD	TX/FEE HKD	TKT TTL HKD
CNN01	2530	175	2705
*TTL	2530	175	2705

FBC CNN YEE2M/CH25
CNN HKG CI TPE Q4.24 160.94CI HKG 160.94NUC326.12END ROE7.75707
CI
TX 71TW 104YQ

BAGGAGE ALLOWANCE 20K

>ER

>4/@R-TR2

>4/S1-CNN- YEE2M/CH25#NV/31JAN10#*20K

>4/S2-CNN- YEE2M/CH25#NV12JAN10/31JAN10#*20K

>4/L-CNN- HKG CI TPE Q4.23 161.08CI HKG 161.08NUC326.41END ROE7.75078 REBOOK FEE HKD500/EQUV APPLIED MIN2/MAX 1 MTH

L-OK WARNING LADR LTH 184 LINE CT 8 @ COMPLETE

>4/

/-OK PNR PRICED - END TRANSACTION TO STORE

>ER

>4*

TR-	1.	4/@R#TR	1P/0XR/PC
		TKG FAX-MANUALLY PRICED	
TR-	2.	4/@R#TR	1P/0XR/PC
		TKG FAX-MANUALLY PRICED	

Input 4-DI for E-ticket itinerary issuing.

> 4-DI#*IX#HVD#DR#RL#FT#TC#SI-

Issue Ticket by Name Select

Issue Adult ticket

> EZEL #N1.1/3.1 #CCI #KN0 #SMS/INVAGT #NN1600 #ERVLD ON FLT DATE SHWN NONENDOR
NONRERTE NONREFUND #TR1

Issue Child ticket

EZEL #N2.1 #CCI #KN0 #SMS/INVAGT #NN1180 #ERVLD ON FLT DATE SHWN NONENDOR
NONRERTE NONREFUND#TR2

Multiple Fare Basis Discount on Net Fare ticket (Multiple Ticket Record)

1P- ORNDPP
 1.1CHAN/P*ADT 2.1CHAN/PETER*C08
 1 TG 609Q 12AUG WE HKGHKT HK2 1120 1340 /O \$ E
 2 TG 202Q 14AUG FR HKTBKK HK2 1000 1125 /O \$ E
 3 TG 602Q 16AUG SU BKKHKG HK2 1900 2245 /O \$ E

ADULT

4P*-PADT#S1/3-MEE21S2-Y#NRX#TR**

PNR PRICED 19MAY FOR TKTG 01JUL BY AGT-PC/0XR
 TRIP VALUE DATA EXISTS
 ADT 01 TTL-HKD 6126 BF-HKD 5620 TX1- 120HK
 TX2- 182TS TX3- 204YQ
 HKG TG 609 Q 12AUG 800A OK MEE21 20K
 O HKT TG 204 Q 14AUG 950A OK Y 20K
 O BKK TG 602 Q 16AUG 645P OK MEE21 20K
 HKG
 HKG TG HKT Q4.24 342.26TG BKK
 83.76TG HKG 293.92NUC724.18
 END ROE7.75707TG

CHILD

4P*-PCNN#S1/3-MEE21.FNL/-25/CH25S2-Y.FNL/-50/CH50#NRX#TR**

PNR PRICED 19MAY FOR TKTG 01JUL BY AGT-PC/0XR
 TRIP VALUE DATA EXISTS
 CNN 01 TTL-HKD 4446 BF-HKD 4060 TX1- 182TS
 TX2- 204YQ TX3-
 HKG TG 609 Q 12AUG 800A OK MEE21/CH25 20K
 O HKT TG 204 Q 14AUG 950A OK Y/CH50 20K
 O BKK TG 602 Q 16AUG 645P OK MEE21/CH25 20K
 HKG
 HKG TG HKT Q4.24 256.70TG BKK
 41.88TG HKG 220.44NUC523.26
 END ROE7.75707TG

>4*

TR- 1. 4P*-PADT#S1/3-MEE21**S2-Y#NRX#TR 1P/0XR/PC 19MAY 0913Z
 TR- 2. 4P*-PCNN#S1/3-MEE21.FNL/-25/CH25**S2-Y.FNL/-50/CH50#NRX#TR 1P/0XR/PC 19MAY 0914Z

➤ Issue E-TKT

- EZEL

➤ Itinerary Receipt format setting

- 4-DI#*IX#HVD#DR#RL#FT#TC#JTX#SI-

➤ Display E-ticket no.

- *ETA

➤ Display E-Ticket Record

- ETR (with PNR)
- ETR1609722292214 (without PNR)

➤ Reprint E-Ticket Agency Coupon under the DD report

- DDRPT1

➤ Reprint E-ticket Itinerary Receipt

- *DH
- DUP*DH1

➤ Reprint E-ticket Itinerary Receipt in file format

- *DH
- DUP*DH1/OP-5EE007 (printer no.)

➤ Reprint E-ticket Itinerary on web

www.mytripandmore.com

Passenger Last Name and RLOC need to be provided

➤ Airlines Electronic-ticketing information

INFO ET CX0

➤ ETKT carrier in Worldspan (INFO ETPOS)

HONG KONG AA AC AF AI AM AR AY BA BI BR BT CA CI CO CX CZ DL
EK ET EY FJ GF HA HM HR IC IT JL KA KL MH MK MU NW
NZ OS OM OZ PG PR QF QR RG RJ SA SK SQ SU SV S7 TG
TP UA UL UN US VN VS VV YO 9B 9W

Electronic Ticket Record (ETR)

```
1.1WONG YINWA*ADT
 1 CX 293M 25MAY TU HKGFCO HK1 2355 0630 #1 O $ SK E
 2 CX 292M 05JUN SA FCOHKG HK1 1245 0635 #1 O $ SK E
P- 1.SID HKG0000 0000 XXXXX TRAVEL C O XXXX
T- 1.T 25MAY1132 1P SID DO*E1609722270172 I000000
TKG FAX-MANUALLY PRICED FARE TYPE EX
*** DI ITEMS EXIST ***
G- 1.OSI YY 0000 0000 XXXXX TRAVEL C O XXXX
 2.SSRADTK1PADV TKT NBR TO CX BY 24MAY OR SUBJECT TO CANCEL
 3.SSRFQTVCXHK CX1021067346- 1.1
 6.SSRADTK1PADV TKT NBR TO CX BY 25MAY OR SUBJECT TO CANCEL
 7.SSRTKNMCXHK1HKGFCO0293M25MAY- 1.1 .16097222701722
 8.SSRTKNMCXHK1FCOHKG0292M05JUN- 1.1 .16097222701722
M- 1.DKN009662
**** ITEMS SUPPRESSED **** DH ETA S DR
```

Display the ETKT issued by *ETA

```
ETA- ELECTRONIC TICKET ACKNOWLEDGEMENT AUTHORIZATION
 1.CX I 25MAY04 113244 ETR 1609722270172 - WONG YINWA
```

Display the ETR by the following:

- By *ETA line number **ETR 1**
- By Name Select **ETR # N1.1**
- By Ticket Number **ETR 0061234567890**

>ETR

```
>ETR 1.ELECTRONIC TICKET DOCUMENT NUMBER (1609722270172)

      2.VALIDATING AIRLINE(160)
        FREQUENT TRVL NBR (           ) DATE OF FLT(           )
-OR- AIRLINE CONFO      (           )

      3.VALIDATING AIRLINE(160) DATE OF FLIGHT (           )
LAST NAME (WONG                               )
FIRST NAME (YINWA                             )
  A. ORIGIN CITY(           )DESTINATION CITY(           ) FLIGHT NBR(           )
-OR-  B. CREDIT CARD CODE (           ) NUMBER(           )
-OR-  C. TELEPHONE NUMBER (           )

TICKET 1609722270172   WONG YINWA           OEL3RF 1P SID 1330000
CPN FROM TO FLT      DATE      FBC          STATUS
1   HKGFCO  CX293    25MAY04  BLEE6M    USED
2   FCOHKG  CX292    05JUN04  BLEE6M    OPEN FOR USE

>ETR VIEW TICKET DATA           ( )
>ETR DISPLAY HISTORY             ( )
>ETR VOID ELECTRONIC TICKET      ( )
>ELECTRONIC REFUND AUTHORIZATION REQUEST ( )
>
```

>ETR VIEW TICKET DATA

(X)

TKT NBR: 1609722270172 NAME:WONG YINWA
ORIG DEST: HKG HKG NBR OF TKTS ISSUED: 1 TTL NBR OF SEGS: 02

CP N	FRM	TO	A L	FLT	COS	DATE	TIME	ST	FBC		S
01-O	HKG	FCO	CX		293 M	25MAY04	1155P	OK	BLEE6M		
									NV 25MAY 25MAY		B
02-O	FCO	HKG	CX		292 M	05JUN04	1245P	OK	BLEE6M		
									NV 05JUN 05JUN		I

ENDORSEMENT FARE CALCULATION

ER:VLD FLT DTE SHOWN REBOOK FEEHKD1000 EQUIV.APPLIED E TKT

FARE CALCULATION: FARE CALC INDICATOR: 5
HKG CX ROM Q4.23 935.74CX HKG935.74NUC1875.71END ROE7.79062CX)>
ONEND NONRERTE NONREFUND MIN 2 MAX 21DAYS EX HKG VLD 25MAY-17JUN
N 13 SEP-31OCT04 VLD ON CX ONLY XT 88IT 18VT

FARE BREAKDOWN FOP TOUR CODE

TKT FARE DATA		*AUDITOR*	
BASE:HKD	14620	BASE:HKD	14620
TAX: HK	120	TAX: HK	120
TAX: EX	20	TAX: EX	20
TAX: XT	106	TAX: XT	106
TTL:HKD	14866	TTL:HKD	14866

FOP:MS
INVAGT)>

TOUR CODE: HKG8046 F38

PSGR INFORMATION

NAME:WONG YINWA
FA: 1P XXXXXX
FQTV:1021067346

FA: CX HDVVG

MISCELLANEOUS

TICKETING AGT ID:DO SID:SID
DATE:25MAY04 IATA NBR:1330000 SALE INDICATOR:SITI
NAME PLACE OF ISSUE:KOWLOON HK
LTS

FREE BAG:20K
STATISTICAL CODE:I TKT MODE INDICATION:

TICKETING AGT ID:DO SID:SID
DATE:25MAY04 IATA NBR:1330000 SALE INDICATOR:SITI
NAME PLACE OF ISSUE:KOWLOON HK
LTS

FREE BAG:20K
STATISTICAL CODE:I TKT MODE INDICATION:

ORIGINAL PRC DATE:

>ETR DISPLAY HISTORY

(X)

TICKET 1609722270172	WONG YINWA	1P SID 1330000
CPN FROM TO FLT	DATE FBC	STATUS SAC
1 HKGFCO CX293	25MAY06	USED
25MAY06 1132Z	1P HKG DO	USED
2 FCOHKG CX292	05JUN06	OPEN
25MAY06 1132Z	1P HKG DO	OPEN

Electronic Ticket Revalidation

- Some airlines can revalidate the e-ticket through system after date changes.
- Please consult airlines whether system revalidation is allowed before you make any changes

```
1P- M2CHBB
1.1CHAN PETER*ADT
1 AF 183Y 10JUL TH HKGCDG HK1 1040 1730 O $ E
2 AF 460Y 11JUL FR CDGCCS HK1 1035 1325 X $ E
3 AF 461Y 14AUG TH CCSCDG HK1 1600 0735 #1 O $ E
4 AF 184Y 15AUG FR CDGHKG HK1 1335 0715 #1 O $ E
P- 1.0XR HKG 2868 1177 WORLDSPAN C O PETER CHAN
```

- Display the ETR, put a “X” at the ETR REVALIDATION

```
)>ETR1
TICKET 0579010577955 CHAN PETER M2CHBB 1P 0XR 9985835
CPN FROM TO FLT DATE FBC STATUS
1 HKGCDG AF0183 10JUL08 YRT1 OPEN FOR USE
2 CDGCCS AF0460 11JUL08 YRT1 OPEN FOR USE
3 CCSCDG AF0461 30JUL08 YRT1 OPEN FOR USE
4 CDGHKG AF0184 31JUL08 YRT1 OPEN FOR USE

>ETR VIEW TICKET DATA ( )
>ETR DISPLAY HISTORY ( )
>ETR VOID ELECTRONIC TICKET ( )
>ELECTRONIC REFUND AUTHORIZATION REQUEST ( )
>ETR REVALIDATION (X)
>
```

- Select PNR segment for validation, then press “P” on the Action Box

```
REVALIDATION
CURRENTLY VIEWING 001 OF 001
TICKET E0579010577955 CHAN PETER M2CHBB 1P 9985835
CPN FROM TO FLT DATE FBC PNR SEGMENT:
1 HKG CDG AF0183 10JUL08 YRT1 ( )
2 CDG CCS AF0460 11JUL08 YRT1 ( )
3 CCS CDG AF0461 30JUL08 YRT1 (3)
4 CDG HKG AF0184 31JUL08 YRT1 (4)
ACTION (P) MU MD MT MB P PROCESS H HELP E EXIT
>
REVALIDATION PROCESSED
>
```

- Display the ETR again, e-ticket should be updated

```
ETR1
TICKET 0579010577955 CHAN PETER M2CHBB 1P 0XR 9985835
CPN FROM TO FLT DATE FBC STATUS
1 HKGCDG AF0183 10JUL08 YRT1 OPEN FOR USE
2 CDGCCS AF0460 11JUL08 YRT1 OPEN FOR USE
3 CCSCDG AF0461 14AUG08 YRT1 OPEN FOR USE
4 CDGHKG AF0184 15AUG08 YRT1 OPEN FOR USE
```

Document History

- **A record attached to the PNR that stores information associated with each ticket MCO issued.**

```
1P- 2JQ65W
1.1CHAN WAIYIN.EDMOND.MR*ADT
1 MU 726M 14JUL FR HKGPVG HK1 0935 1155 O $
2 MU 581Q 14JUL FR PVGYVR HK1 1450 1030 O $
3 MU 582Q 05AUG SA YVRPVG HK1 1450 1755 #1 O $
4 MU 725M 06AUG SU PVGHKG HK1 2000 2220 O $
P- 1.H6Y HKG2000 3223 XXXX INTERNATIONAL TRAVEL PETER
T- 1.T 20JUN1023 1P XXX ZL*7814869197537
TKG FAX-MANUALLY PRICED FARE TYPE EX
*** DI ITEMS EXIST ***
```

- **>*DH**

```
1 20JUN1023 1P EO7 ZL*7814869197537
CHAN WAIYIN.EDMOND.MR*ADT
2 20JUN1015 1P EO7 ZL*7814869197536
CHAN WAIYIN.EDMOND.MR*ADT
```

- **>*DH2**

```
2 20JUN1015 1P EO7 ZL*7814869197536
CHAN WAIYIN.EDMOND.MR*ADT
**DOCUMENT COMMANDS**
EZ EZT#CMU#ERNONEND NONRER ONE FREE S O IN SHA EXTRA S O
CHRG HKD500#ITHKG06137A#KN0#NN5969#$MS INVAGT
AGENT EZT
4P 4 @R
FARE STORED ON 20JUN 1013 BY ZL EO7
SELECTED PRICING CARRIER -MU
**DOCUMENT**
VOIDED 20JUN1023 1P EO7 ZL
FOP MS*INVAGT-HKD5969
ENDOR NONEND NONRER ONE FREE S O IN SHA EXTRA S O CHRG
HKD500
TOUR HKG06137A
FARE HKD22100 HK120 CA121 XT1195 HKD23536 Y Y Y Y
FCALC HKG MU SHA Q4.25 2MU YVR 1344.23 MU SHA MU HKG 1344.
23 NUC2847.31END ROE7.76114 MU REFUND WITHIN 1
MONTH AFTER TICKET EXPIRED OUTBOUND TRVL NOT VALID
BTW 15JUL-31 AUG06 TKT VLD 0-3MTHS NO PARTIAL REFUND
TTN SSR TKNA MU
SCN SUPPRESSED A 1331192
7473804851 T 1331192
7473804852-855 F 1331192
7473804856 P 1331192
```

Other Useful Functions

Remove Ticket Deadline Field	7@T
PNR Creation Date Time	*IBT
Release PNR to console agent	5-CP-SID <i>SID = pseudo city code</i>
Input FOID for ETKT	3SSR FOID CA HK1 PP HK H123456 – 1.1
Input Infant Age	3SAN1.1 INFT – 2.1 10JUL07
Ticketing Agreement	4G TA*CX-BA-P <i>Paper ticket</i> 4G TA*BA-AA-E <i>E-ticket</i>
Ticket Quota	4G ATG <i>ticket limit</i> 4G ATG-M <i>Auto MCO limit</i>
Daily Report	DD <i>(Daily sales report)</i>
Void Ticket	DDV <i>Within the same sale period</i> <i>** some airlines may require same date void</i>
Reprint Agency Coupon	DDRPT1 <i>Within the same sale period and unvoid ticket</i>
Reprint Credit Card Charge Form	DDRPC1 <i>Within the same sale period and unvoid ticket</i>
Retransmit Back Office Interface	DDRD1
Eticket Reissue Cancel Reverse	DDER <i>valid on same day ETKT reissue transaction</i> <i>** Valid on AA CO HP UA only</i>
Print Queue Handling	JZXMSG DQ XXXXXX <i>display print queue</i> YSTPXXXXXX <i>stop print process</i> YSTRXXXXXX <i>start print process</i> <i>*** the print queue will be deleted</i> <i>XXXXXX = printer number</i>

~ END ~