



Worldspan Ticketing Training  
25 Nov, 2010

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## Combination of Ticket Issuing Option

**E-ticket : EZEL#CCX#K7#\$MS/INVAGT.....**

**E-ticket (with interface on back-office system) : EZELI#CCX#K7#\$MS/INVAGT.....**

NAME	CARRIER	COMMISSION	FORM OF PAYMENT (CASH / CREDIT CARD / INVAGT)	NET FARE (Fare + Q + Tax)	TOUR CODE (max 14 characters)	ENDORSEMENT BOX (max. 148 char.)
#N	#C	#K / 5-CM	#\$ / 5\$	#NN	#IT / 5-IT	#ER / 5-ER
#N1.1	#CCX	Normal Com. #K7	Invoice Agency #\$MS/INVAGT	#NN10000	#ITHKG120020	#ERSUBJ TO REFUND CHG
#N1.1/ 2.1		Comm in decimal #K3.33	Credit Card #\$CCVI0123456789012345P1010	Net Fare in decimal pt #NN999.01	IT Fare #ITHKG120020@IT	Carrier Override #ERTK-
		Net fare Com #KN7	Credit Card with Manual Approval Code #\$CCVI00123456789012345P1010*Z111111		BT Fare #ITHKG120020@BT	
		Net without Com #KNO	Multiple Form of Payment #\$CCVI0123456789012345P1010-8000/MS/INVAGT-1000		BT/IT no tour code <a href="#">#IT.@IT</a>	
			Credit Card with Net Remit and Selling Fare #\$CCVI4509361008710570P1010#NN2387#Z-/2537			
			Reissue (Uneven Exchange by Ticket) #\$MS/INVAGT*IET1601234567890X*1234/OIHKG10OCT081330250/O\$AN			
			Reissue (Uneven Exchange by Ticket with 1 <sup>st</sup> Issue Ticket Information) #\$MS/INVAGT*IET1601234567890X*1234/ODT16032456789012X /OIHKG10OCT081330250/O\$AN			
			Reissue (Uneven Exchange by MPD) #\$MS/INVAGT*IEM1601234567890X*1234/OIHKG10OCT091330250/O\$AN			
			Reissue with Conjunction Ticket (Uneven Exchange by Ticket) #\$MS/INVAGT*IET1601234567890X*1234-891 /OIHKG10OCT091330250/O\$AN			
			Reissue (Even Exchange by Ticket, No Additional Charge) #\$MS/INVAGT*EET1601234567891X*1234/OIHKG10OCT081330250/O\$AN			

## FARES DISPLAY (4F)

- Basic entry (normal and excursion fares) **4FHKGLON**
- Specific Currency **4FLAXHKG@HKD**
- Seasonal **4FHKGSYD/S30JUN**
- Leave date **4FHKGTYO/L12SEP**
- Leave and return date **4FHKGTYO/L3MAY/R13MAY**
- Specific Airlines (maximum 5) **4FHKGLON-CX-VS**
- Specific class **4FHKGSEL-CX#B**
- Fare in NUC's **4FHKGAMS@N-KL**
- Specific airline fares in specific currency **4FLAXNYC@GBP-AA**
  
- Multiple passengers type code (maximum 5)  

Companion **4FHKGLHR CMP - BA**

Labour **4FHKGJKT LBR - CX**

Seaman **4FSINBOM SEA - 9W**

Student **4FHKGLON STU - CX**

Senior Citizen **4FYVRLON SRC - BA**

Group Inclusive Tour **4FHKGKUL GIT - MH**

Visit Another Country **4FLAXMIA VAC - AA**
  
- Fare type code  

Round the World **4FHKGHKG RW - CX**

Circle Trip **4FHKGHKG CT - CX**

Group **4FHKGSIN GP - UA**

Inclusive Tour **4FLHRCDG IT - AF**

Private Fare **4FHKGLHR SR - LX**

Private Fare with Account Code **4FHKGLHR SR - AF/@@W10001**

Star Alliance Fare & Discount Product **4FQMXQMY SR - LH**

## SCROLLING ENTRIES

Move Right	<b>MR</b>
Move Left for original fare display	<b>ML</b>
Move Right for Airport information	<b>MRA</b>
Move Right for Season restrictions	<b>MRS</b>
Move Right for Fare Restrictions	<b>MRR</b>

## 4F DISPLAY OVERVIEW

### 4FLONYVR

(a) \*\* MONEYSAVER FARES \*\* LOADED 27APR 02:10EDT/27APR 06:10GMT

(b) LONYVR NLX FARES FOR TRVL 27APR99 AND TKTG 27APR

ADD TAXES

(c)	(d)	(e)	(f)	(g)	(h)	(i)	(j)	(k)	(l)
LN	A/L	F.B.C.	GBP	OW	RT	EFF	LTK	AP	MIN/MAX
1	2T *	XLSS			305.00	9MAR99	14MAY99	##	- / 14
2	2T *	XHSS			320.00	9MAR99	14MAY99	##	- / 14
3	CP	VLXABUK			390.00	15MAY99	-	##@	7@ 1M@
4	AC #	BLXCDA1			390.00	21APR99	-	21	7/ 1M
5	BA	MLXABUK			390.00	31OCT00	-	##@	7@ 1M@
6	BA	VLXABUK			390.00	14MAY99	30OCT00	##@	7@ 1M@
7	NW	QLXGOGO7			399.00	16APR99	28APR99	-	SUN/ 1M

### Explanation:

- (a) Fares Display Header Line
- (b) City Pair, Fare Type, Normal And Excursion Fares, Travel Date (assumes today's date if no date specified) and Ticketing Date (assumes today's date)
- (c) Line Number
- (d) Airline Code
- (e) Fare Basis Code - Maximum of 8-Characters
- (f) Currency (Country of Origin )
- (g) Trip Indicator - OW = One Way and Fare Amount
- (h) Trip Indicator - RT = Round Trip and Fare Amount
- (i) Travel Effective - The First Date To Begin Travel
- (j) Last Ticketing Date - Last Date Ticketing/Sale Of Fare Is Permitted
- (k) Advance Purchase Requirements
- (l) Minimum and Maximum Stay Requirements

### Symbols:

<u>Where in Display:</u>	<u>Indicates:</u>
* Preceding the Fare Basis Code	Fare inhibited from auto pricing
# Preceding the Fare Basis Code	Blackout dates exist - refer to rule for dates travel is not permitted.
## In 'AP'-column	Refer to rule for details
@ In 'AP'- or 'Min/Max'-column	Rules vary depending on travel date
* Between 'Dates Discontinue'- and 'First/Last Ticket date'-column (Only in an Airline Specific Display)	Travel Completion sates exist on this fare
<b>E</b> Preceding the Fare Basis Code	Electronic Ticket is required for this fare
<b>R</b> Preceding the Fare Basis Code	Indicates more than two restrictions, including Electronic Restrictions – Blackout Dates apply – fare will not Autoprice – Fare filed in private tariff – ATPCO Category 1.

**CONTINUATION/OPTION ENTRIES****HELP 4FOPT**

- Last fares display **4F\***
- Last fares display multiple airlines **4F\*-DL-LH**
- Change fare types **4F\*ML/GV**
- Change fare types and multiple airlines **4F\*NL/EX-UA-AA**
- By booking class **4F\*EX-AA#H**
- All fares types **4F\*ALL**
- Redisplay money saver fares **4F\*A**
- IATA published fare **4F\*-YY**
- Change departure city **4F@DBOS**
- Change arrival city **4F@AJNB**
- Reverse city pair **4F\*R**
- Redisplay fares in Specific currency **4F\*@HKD**

**BOOKING CLASS EXCEPTION TABLE****HELP 4F.B**

- Booking codes from Fare display line 1 **4F.B1**
- With Interline Carrier **4F.B1-SR**
- With several Interline Carriers **4F.B1-SR-AY-CY**

**RULES FROM FARES DISPLAYS****HELP RULES**

- Fare Mini-Rule (from line number) **4F.R2**
- Redisplay fare rule **4F.R\***
- Display Automated Rules for All categories **4F.R1#ALL**
- Display specific categories (max. of 5 options) **4F.R1#DAY/PEN/ADV**
- Date related rules **4F.R3#DAT**
- Show Routing (from line number) **4FR3**
- Show Transfer Rule (from line number) **4FT2**
- Show Stopover Rule (from line number) **4FS6**
- Show Combinability Rule (from line number) **4FC3**
- Rules for specific airline/fare basis **4FCVGLAX\*BE14VIP-CO#ADV/PEN**

**MILEAGE CALCULATION****HELP 4F/**

- MULTIPLE CITIES **4F/IAHHNLTYOHKG**
- SURFACE SEGMENT **4F/HKGNRTMSP@JFKBOS**
- BASIC SECTOR MILEAGE **4F/S1-3**

**EXCHANGE RATES / CURRENCY CONVERSION****HELP 4C\***

- Rate of exchange to local currency **4C\*HKD**
- Convert currency to NUC **4C\*R/HKD2052**
- Convert NUC to currency **4C\*R/320.30/GBP**
- View IATA rate of exchange **4C\*JPY/R**
- Between two countries **4C\*DE#GB**
- Convert foreign currency to local **4C@GBP/100**
- Convert one foreign currency to another **4C@SGD/199#HK**
- Tax conversion **4C@T20/EUR**

**DATE CALCULATOR****HELP 4F.CD**

- Advance purchase **4F.CD02APR/A120**
- Maximum stay **4F.CD01DEC/ /60**
- Minimum stay **4F.CD07FEB/14**
- Days (minimum/maximum) **4F.CD10APR/14/45**
- Month **4F.CD25FEB/1M/2M**
- Number of Days **4F.CD01FEB09/01JUL09**

- Search for **LOW FARE** alternatives for a domestic and / or international trip.
- Adding the @ key to the \$P entry and optional entries will ensure Worldspan checks last seat availability for AccessPlus airlines.

<u>EXPLANATION</u>	<u>ENTRY</u>
Basic Entry	\$P 04SEP HKGZRH / R21SEP
Direct & Nonstop Flights	\$P 04SEP HKGZRH / R21SEP#D
Specific Airline	\$P 04SEP HKGZRH / R21SEP #/ALX*
Two Seats	\$P 04SEP HKGZRH / R21SEP #P2
Adult and Child	\$P 04SEP HKGZRH / R21SEP #P2ADT/1CNN
Adult & Child, Price Break Down	\$P 04SEP HKGZRH / R21SEP #PADT/CNN #/\$
Surface Sector (Open Jaw)	\$P 04SEP HKGZRH / R29SEPFRAHKG
Combined with Private fare	\$P 04SEP HKGZRH / R21SEP #/ALX #FSR
Specific Cabin (F / C / Y)	\$P 04SEP HKGROM *C / R18SEPMADHKG*C #/ABA*
List 15 Alternatives	\$P 04SEP HKG ZRH /R21SEP1P# ALT15
Multiple routings (max 6)	

\$P 04SEP HKGZRH /R15SEP ZRHFRA /R7OCT LONBKK /R10OCT BKKHKG

\*\*\*\*\*

Continuation entries	
Rebook Alternate 2	4PLIB2
Check Rules Alternative 3	4PLI*F3
Redisplay Low Fare Alternate Screen	\$P*

Power Quote is a method of obtaining fares for a proposed Domestic and/or International itinerary. (IATA area's 2 and 3 only)

Power Quote offers two ways to obtain fares either with manual entries 4I# or a template 4I.

Ensure to use Airport Code when price the itinerary in order to obtain a more accurate fare.

**POWER QUOTE MANUAL OPTIONS****HELP 4IMAN**

The minimum amount of information required is a departure and arrival city. Options may be added to assist the system in finding the desired fare quote.

- Basic Entry **4I#HKGLHR**
- Travel Date **4I#HKG08OCTSIN**
- Specific Carrier **4I#HKG#CCXBKK#CTGHKG**
- Class of Service **4I#HKG#DFNRT#DYHKG#OCJL**
- Transit City **4I#HKGLHR-EDILHR-HKG#OCBA**
- Specific Carrier and Travel Date **4I#HKG18APR#CCAPEK24APR#CKAHKG**
- Mirror Return **4I#HKG20JAN#CMH#DMKUL#M**
- Specific PTC **4I#HKG#CMUPVG#CKAHKG#PADT/INF**

ENTRY: **4I#ZRHBKK#PADT/CNN**

RESPONSE:

```

>4I#ZRHBKK#PADT/CNN
FARES GUARANTEED AT TIME OF TICKETING ONLY
PASSENGER TYPE CODES - *ADT
  FARE BASIS      AMT*GBP*      MSG/INFO
  1 Y              1585.40      CLS
  2 C              1859.40      CLS
  3 F              3167.40      CLS

RULES SCREEN >4IR( / PTC MENU >4IP( / QUOTE SCREEN >4IQ(
4IR OR 4IQ REQUIRE AN ITEM NUMBER - 4IP DOES NOT
>

```

The fare quote will display up to seven applicable fares. The multiple fare quote provides the option to access additional information regarding RULES, applicable PTCs and FARE QUOTES (fare information).

- Display Fare Rule by line number **4IR1**
- Display Fare Rule by segment number **4IN1**
- Display Fare Information Including Taxes **4IQ2**
- Display PTC Selection Menu **4IP**
- Display Tax Breakdown **4IT**
- Redisplay Multiple Fare Quotes **4IM**

ENTRY: **4IQ1**

RESPONSE: **Fare Information**

```

>4IQ1
>4I#ZRH BKK#PADT/CNN
FARES GUARANTEED AT TIME OF TICKETING ONLY
PASSENGER TYPE CODES - *ADT
  FARE BASIS          AMT*GBP*      MSG/INFO
1 Y                   1579.00      CLS
  CITY AL FARE BASIS      NVB      NVA      BAGG  CLS
  ZRH YY Y
  BKK VOID
FARE   CHF      3796.00
EQUIV  GBP      1579.00
TAX    GBP      6.40CH          0.00          0.00
TOTAL  GBP      1585.40
ZRH YY BKK 2225.94NUC2225.94END ROE1.705341YY

TO DISPLAY PRIMARY MENU TYPE 4IM AND ENTER >
    
```

ENTRY: **4IP**

RESPONSE: **Passenger type selection menu**

```

>4IP
PASSENGER TYPE CODE SELECTION MENU

          PASSENGER          SELECTION
          TYPE CODE *PTC*      ENTRY
          ALL                >4IP/ALL (
          ADT                >4IP/ADT (
          CNN                >4IP/CNN (

TO DISPLAY PRIMARY MENU TYPE 4IM AND ENTER>
    
```

Use the <TAB> key to select the Fare Information for the required PTC

**ITINERARY PRICING OPTIONS**  
**(4P\* plus option to create a Ticketing Record)**

**HELP 4POPT**  
**HELP 4P\***

The applicable price will display on screen only, when a 4P type entry is used.

- Basic entry (prices PNR without creating a ticketing record) **4P**
- Single segment select **4PS3**
- Multiple segment select **4PS1/2**
- Combine name/segment select **4PN2.1#S1**
- Segment select with no penalty fares **4PS1/4#FNP**
- Segment select with no Advance Purchase fares **4PS2/3#FNA**
- Segment select with no Instant Purchase fares **4PS4/5#FNI**
- Segment select with Airline filed Private fares **4PS1/4#FSR**
- Validating Carrier **4P#CCX**

The applicable price will display on screen and the fare will be stored in a ticketing record when a 4P\* type entry is used.

- Price all passengers and segments and store in ticketing record) **4P\***
- Price by segment and store in ticketing record **4P\*S1/2**
- Price by PTC and store in ticketing record **4P\*PCNN**
- Validating Carrier **4P\*#CCX**

**Note:** Remember to End Transaction in order to store the Price to your PNR.

- Display stored ticketing record **4\***
- Delete a single ticketing record **4P\*@**

**LOW FARE FINDER****HELP 4PLF**

- Lowest available (price only, no rebook) **4PLF**
- Lowest available (price and rebook) **4PLFB**
- Lowest possible (quote only – availability not checked) **4PLFQ**

**Note:** Adding the @ key to Low Fare Finder basic entries and optional entries will ensure WORLDSPAN checks last seat availability for AccessPLUS airlines.

**LOW FARE FINDER OPTIONS****HELP 4PLF**

- Segment select **4PLFS1/3**
- Non penalty fare **4PLFQFNP**
- No advance purchase restriction **4PLFFNA**
- Passenger type code (CNN) **4PLFPCNN**
- Display the rules from the Low Fare Finder **4PR-1**
- Display specific rules **4PR-1@PEN/FLT/DAY**

Begin entries with **4P** to display an Agent Assisted Price

Begin entries with **4P\*** to store Agent Assisted Price (completed PNRs only)

**\*\* This pricing is mostly used when issue net tickets requiring fare basis override**

- Fare Rule override on all Segments, by specific Fare Basis **4P\*- - QHXAP#NR**
- Fare Rule override on separate segments with different Fare Basis **4P\*-S1-LLXAN#S2-LLWAN#NR**
- Fare Rule override on separate segments with side trips on different Fare Basis **4P\*-S1/4-BE120\*\*S2/3-QXAP21#NR**
- Fare Rule override on different PTC, segment and side trip **4P\*-PADT#S1/3-VX14\*\*S2-Y#NR**
- Fare Rule override with fixed date on different PTC, segment and side trip **4P\*-PADT#S1/2-KOP\*\*S3/4-S2#NRV**
- Fare Rule / Book Class / Fare Discount Override on Infant **4P\*- PINF # S1/2 - Y # FNL/-90/IN90 #WTHK/TS # G\*10K # NR**

\*\* #WT - tax can be excluded for infant

\*\* #G\*10K - infant baggage allowance

**Select Validating Carrier (4P\*#CXX )**

**\*\*\* Fare and Tax may be difference when we select different Validating Carrier \*\*\*\***

**Example 1 – Tax is difference when choosing different validating carrier**

```

1P- MZQXSU
1.1CHAN/PETER*ADT
1 CX 117B 01APR FR HKGAKL HK1 1505 0705 #1/O $ E
2 LA 800B 02APR SA AKLSCL HK1 1740 1210 /X $ E
3 LA 801B 17APR SU SCLAKL HK1 2310 0420 #2/O $ E
4 CX 108B 19APR TU AKLHKG HK1 1320 2100 /X $ E

>4P*(
PNR PRICED ON 18NOV FOR TKTG ON 18NOV - END TRANSACT TO STORE
* PRICING RULES VALIDATING CARRIER DEFAULT LA @@@@
* SURCHARGE APPLIED *
** 10JUN DEPARTURE DATE/ 10JUN IS LAST DATE TO TICKET
* FARE MAY CHANGE UNLESS TICKETED *

TICKET      BASE HKD                TX/FEE HKD            TKT TTL HKD
ADT01        28300                   509                   28809
*TTL         28300                   509                   28809

FBC ADT BEEFF754
ADT HKG CX X/AKL Q214.24LA SCL 1609.00LA AKL Q210.00CX HKG
1609.00NUC3642.24END ROE7.76879LA XT88KK234ZQ
TX 120HK 67IA 88KK 234ZQ
  
```

```

>4P*#CCX
PNR PRICED ON 18NOV FOR TKTG ON 18NOV - END TRANSACT TO STORE
* PRICING RULES VALIDATING CARRIER CX @@@@
* SURCHARGE APPLIED *
** 10JUN DEPARTURE DATE/ 10JUN IS LAST DATE TO TICKET
* FARE MAY CHANGE UNLESS TICKETED *

TICKET      BASE HKD                TX/FEE HKD            TKT TTL HKD
ADT01        28300                   1560                  29860
*TTL         28300                   1560                  29860

FBC ADT BEEFF754
ADT HKG CX X/AKL Q214.24LA SCL 1609.00LA AKL Q210.00CX HKG
1609.00NUC3642.24END ROE7.76879CX XT88KK234ZQ9YQ1042YR
TX 120HK 67IA 88KK 234ZQ 9YQ 1042YR
  
```

**Example 2 – Fare is difference when choosing different validating carrier**

```
1P- 7ZUWHC
1.1CHAN/PETER*ADT
1 VV 274M 09JUL SU DXBKBP HK1 0745 1210 /O $ E
2 VV 131M 10JUL SU KBPJFK HK1 1335 1705 /X $ E
3 VV 132M 19JUL TU JFKKBP HK1 1905 1205 #1/O $ E
4 VV 273M 20JUL WE KBPDXB HK1 1355 2000 /X $ E
```

**>4P\*(**

```
PNR PRICED ON 18NOV FOR TKTG ON 18NOV - END TRANSACT TO STORE
* NON ENDO/REBOOK FREE
* PRICING RULES VALIDATING CARRIER DEFAULT VV
** 10JUL DEPARTURE DATE/ 10JUL IS LAST DATE TO TICKET
* FARE MAY CHANGE UNLESS TICKETED *
1AED/2.113482HKD
```

TICKET	BASE AED	EV HKD	TX/FEE HKD	TKT TTL HKD
ADT01	7000	14800	3169	17969
*TTL	7000	14800	3169	17969

FBC ADT MRT5

```
ADT DXB VV X/IEV VV NYC 952.94VV X/IEV VV DXB 952.94NUC1905.88
END ROE3.67282VV XT39XA55XY43YC159AE64UA32UD134YK2336YQ
35XF JFK4.5
```

**>4P\*#CEK**

```
>4P*#CEK
ERR03 - NO RULE FOR INTL TRIP
>
```

## Securate Rate (4P\*FSR)

- In Fare Display (4F), add "SR" after the city pair

```

4FHKGKULSR-MH SR FARES
//MPM-EH 1886//
HKGKUL-MH 26JAN10 $$ BI CI CX CZ EY GA KA MI PR QF SG SQ TG UO
VN YY 5J
ADD TAXES * FOR OTHER APPLIC FARES SEE >4F*-YY*MH(
LINE FARE RT FARE TRAVEL DATES TKT DTE RTG AP MIN/ BKG
NBR CODE OW HKD EFF DISC FST/LST NBR DT MAX CDE
1 VLF14HK R 1410 15DEC9 31DEC0*L31DEC 222 - - / 14 V
2 SLF14HK R 1680 15DEC9 31DEC0*L31DEC 222 - - / 14 S
3 HBC1MHK R 1920 15DEC9 31DEC0*L31DEC 222 - - / 1M H
4 QBC1MHK R 2310 15DEC9 31DEC0*L31DEC 222 - - / 1M Q
5 BST3MHK R 2760 15DEC9 31DEC0*L31DEC 222 - - / 3M B
6 MST3MHK R 3310 15DEC9 31DEC0*L31DEC 222 - - / 3M M

```

- For PNR pricing, use 4P\*FSR

```

1P- NISD4A
1.1CHAN/PETER*ADT
1 MH 75V 10MAR WE HKGKUL HK1 0905 1255 /O $ E
2 MH 74V 15MAR MO KULHKG HK1 1845 2230 /O $ E

4P*FSR

PNR PRICED ON 26JAN FOR TKTG ON 26JAN - END TRANSACT TO STORE
* MH OP FLT ONLY NON-REFUND/SUBJ TO NO SHOW/CHNG FEE
* PRICING RULES VALIDATING CARRIER DEFAULT MH
* SURCHARGE APPLIED *
* FARE SELECTED - SR
** 10MAR DEPARTURE DATE/ 10MAR IS LAST DATE TO TICKET
* FARE MAY CHANGE UNLESS TICKETED *

TICKET      BASE HKD      TX/FEE HKD      TKT TTL HKD
ADT01      1450          396             1846
*TTL      1450          396             1846

FBC ADT VLF14HK
ADT HKG MH KUL Q4.25 90.96MH HKG 90.96NUC186.17END ROE7.75038MH
TX 120HK 120MY 156YQ

BAGGAGE ALLOWANCE 20K

```

### Reminder:

- ❖ No modification on ticket record is allowed when 4P\*FSR is used
- ❖ Commission (#K) is not required when issued tickets as it were preset by airlines
- ❖ Tour Code (#IT) is optional. If airlines filed a Tour Code on the fare, it will be shown on the fare calculation.

**Normal Fare with multiple Passenger Type Code**

1P- M6CHUZ  
1.1LEUNG/FUKING\*ADT 2.1FAN/RAY\*ADT 3.1CHAN/PETER\*C03  
4.1CHAN/SIUMING\*INF  
1 TG 601M 01APR FR HKGBKK HK3 1245 1430 /O \$ E  
2 TG 602M 06APR WE BKKHKG HK3 1840 2225 /O \$ E

**>4P\***

>4P\* (  
PNR PRICED ON 18NOV FOR TKTG ON 18NOV - END TRANSACT TO STORE  
NON-ADT PTC FARES ARE SUBJECT TO RESTRICTIONS - VERIFY RULES  
\* PRICING RULES VALIDATING CARRIER DEFAULT TG  
\* SURCHARGE APPLIED \*  
\*\* 01APR DEPARTURE DATE/ 01APR IS LAST DATE TO TICKET  
\* FARE MAY CHANGE UNLESS TICKETED \*

TICKET	BASE HKD	TX/FEE HKD	TKT TTL HKD
ADT02	4600	521	5121
CNN01	3460	401	3861
INF01	490	216	706
*TTL	13150	1659	14809

FBC ADT MEE21  
CNN MEE21/CH25  
INF MEE21/IN90  
ADT HKG TG BKK Q4.24 293.48TG HKG 293.48NUC591.20END ROE7.76879  
TG  
TX 120HK 185TS 216YQ  
CNN HKG TG BKK Q4.24 220.11TG HKG 220.11NUC444.46END ROE7.76879  
TG  
TX 0HK 185TS 216YQ  
INF HKG TG BKK Q4.24 29.34TG HKG 29.34NUC62.92END ROE7.76879TG  
TX 0HK 0TS 216YQ

**>ER**

**Issue Ticket by Name Select**

**Issue Adult ticket**

> EZEL#CTG#N1.1/2.1 #K5 # \$MS/INVAGT #ERTHIS IS AN ADULF FARE

**Issue Child ticket**

> EZEL#CTG #N3.1 #K5 # \$MS/INVAGT #ERTHIS IS A CHILD FARE

**Issue Infant ticket**

> EZEL#CTG #N4.1 #K5 # \$MS/INVAGT #ERTHIS IS AN INFANT FARE

## Manual Pricing - Rate Desk Pricing (4/R)

<b>Entering Into Ticketing Mode</b>	<b>4/R</b>
	4/R-S2/3
	4/R-PADT
<b>Stopover</b>	<b>4/X</b>
> no transit point	4/X-0
> transit at Sector 2 and 4	4/X-2/4
<b>Segment Data</b> (Fare Basis, NVA/NVB, Bag)	<b>4/S-</b>
	4/S-1-BEE6M # NV / 20OCT # *20K
	Fare Basis   Validity   Baggage
	Segment no.
	4/S-2/3-BEE6M # NV10OCT/20OCT # *2PC
	Multiple Segments
	4/S-2/3-BEE6M # NV10JUL08/15JUL08 # *2PC
	Validity with next year
	4/S-4-BEE6M/CH25 # A # *30K
	A = Valid on Flt Date Shown
<b>Fare Calculation</b>	<b>4/L-</b>
** Max. 240 Characters, 8 Lines	4/L-HKG KA GHG Q4.24 203.35/-SHA KA HKG
Includes XT Tax breakdown	225.23NUC432.82END ROE7.76975 / MIN/MAX 0-
** @, *, %, & character is not allowed	90D/NOT VLD ON KA1000-1102/1105 -1112/1115-
	1194/1197-1999 OPERATED BY CA/NOT VLD ON
	KA5000-5099/5300-5399
IT fare - use END // to separate fare calculation and free format text	4/L-HKG CO X/NYC CO FLL CO X/NYC CO HKG <b>END</b>
	// OB NOT VLD13JUL-2SEP/14-24DEC
	/AFT31DEC7/TKT VLD3M/IB TPAC MON-THU/SUBJ TO
	WEEKEND SUR CHRG WEEKEND HK2500W/ONCE TRVL
	CHNG/RBKG USD100
<b>Fare Data (Base Fare and Taxes)</b>	
❖ Base Fare	4/BNHKD1000 #XHK120 #XYQ106 #XXF34 LAX4.5
	#X = Tax
	Face Value
❖ International Fare (SOTO)	4/IFUSD100 #EVHKD780 #XUS100 #XXF34LAX4.5
❖ Reissue with additional payment	4/RFHKD200 #EVHKD#XHK120#XYQ106PD #AHKD100A
	Additional
	Amount
	PD = Paid Tax
	New Tax
	Equiv.HKD
	Face Value
❖ Reissue (no extra payment)	4/RFHKD200 #EVHKD#XHK120#XYQ106PD #ANOADC
Origin / Destination (for reissue only)	4/ODHKGHKG
Review Ticket Image	4*T
Save Ticket Data	4/

**Remember to 4/ and ER after you finished the Ticket Record**

## Ticket Record Modification (4/@R)

### Entering Into Ticketing Mode

4/@R  
4/@R-TR1

### Stopover

> no transit point 4/X-0  
> transit at Sector 2 and 4 4/X-2/4

### Segment Data (Fare Basis, NVA/NVB, Bag)

4/S1-ADT-YEE2M#NV/10OCT#\*20K  
4/S1-CNN-1/2-YEE2M#A#\*2PC  
4/S2-ADT-YEE2M#NV/10OCT#\*20K

### Fare Calculation

4/L-ADT-  
4/L-CNN-  
4/L-INF-

### Fare Data (Base Fare and Taxes)

➤ Base Fare 4/BN-ADT-  
➤ International Fare (SOTO) 4/IF-CNN-  
➤ Reissue 4/RF-SRC-

- ❖ Passenger Type Code, such as ADT, CNN..etc must be used when modify the ticket record.
- ❖ Remember to include XT tax on the fare calculation when you use 4/L-ADT.
- ❖ Any changes on Ticket Record will make the AUTO-PRICE changes to MANUALLY PRICED.
- ❖ After update the Ticket Record, ensure 4\* to check the fare calculation does not exceed 8 lines and XT tax included.

Remember to **4/** and **ER** after you finished the Ticket Record

## Ticket Record

Ticket records provide the ability to prestore pricing and fare data in order to issue documents for more than one trip per PNR. The ticket record is used during document production.

- Create Ticket Record by Auto Pricing **4P\*-S1/2#TR**
- Create Ticket Record by Agent Assist Pricing **4P\*-PADT#S1/2-YEE2M#NR#TR**
- Create Ticket Record by Rate Desk Pricing **4/R-PADT#TR**
  
- Display Ticket Record **4\*TR1**
  
- Delete Ticket Record 1 **4-TR@1**
- Delete all stored Ticket Record **4-TR@ALL**

**Net Ticket with Multiple Passenger Type (Multiple Ticket Record)**

1P- M6EDMQ  
1.1CHAN/PETER\*ADT 2.1LEUNG/KING\*ADT 3.1FAN/RAY\*C08  
1 CI 642X 01APR FR HKGTPE HK3 1950 2125 /O \$ E  
2 CI 919X 08APR FR TPEHKG HK3 1635 1820 /O \$ E

---

**ADULT TICKET**

**>4P\*-PADT#S1/2-YEE2M#NR#TR(**

PNR PRICED ON 18NOV FOR TKTG ON 18NOV - END TRANSACT TO STORE  
\* PRICING RULES VALIDATING CARRIER DEFAULT CI  
\* SURCHARGE APPLIED \*  
\*\* 01APR DEPARTURE DATE/ 01APR IS LAST DATE TO TICKET  
\* FARE MAY CHANGE UNLESS TICKETED \*

TICKET	BASE HKD	TX/FEE HKD	TKT TTL HKD
ADT02	3370	415	3785
*TTL	6740	830	7570

FBC ADT YEE2M  
ADT HKG CI TPE Q4.24 214.31CI HKG 214.31NUC432.86END ROE7.76879

**>ER**

**>4/@R-TR1**

R-OK ENTR @ DATA LADR FORMAT HORZ

**>4/S1-ADT- YEE2M#NV/01MAY11#\*20K**

S-OK @ COMPLETE

**>4/S2-ADT- YEE2M#NV03APR11/01MAY11#\*20K**

S-OK @ COMPLETE

**>4/L-ADT- HKG CI TPE Q4.25 214.31CI HKG 214.31NUC432.86END ROE7.76879 REBOOK FEE  
HKD500/EQUV APPLIED MIN2/MAX 1 MTH**

**>4/**

**>ER**

## CHILD TICKET

>4P\*-PCNN#S1/2-YEE2M#NR#TR(

PNR PRICED ON 18NOV FOR TKTG ON 18NOV - END TRANSACT TO STORE  
NON-ADT PTC FARES ARE SUBJECT TO RESTRICTIONS - VERIFY RULES  
\* PRICING RULES VALIDATING CARRIER DEFAULT CI  
\* SURCHARGE APPLIED \*  
\*\* 01APR DEPARTURE DATE/ 01APR IS LAST DATE TO TICKET  
\* FARE MAY CHANGE UNLESS TICKETED \*

TICKET	BASE HKD	TX/FEE HKD	TKT TTL HKD
CNN01	2530	295	2825
*TTL	2530	295	2825

FBC CNN YEE2M/CH25  
CNN HKG CI TPE Q4.24 160.70CI HKG 160.70NUC325.64END ROE7.76879

>ER

>4/@R-TR2

>4/S1-CNN- YEE2M/CH25#NV/01MAY11#\*20K

>4/S2-CNN- YEE2M/CH25#NV03APR11/01MAY11#\*20K

>4/L-CNN- HKG CI TPE Q4.25 160.70CI HKG 160.70NUC325.64END ROE7.76879 REBOOK FEE  
HKD500/EQUV APPLIED MIN2/MAX 1 MTH

L-OK WARNING LADR LTH 184 LINE CT 8 @ COMPLETE

>4/

/-OK PNR PRICED - END TRANSACTION TO STORE

>ER

>4\*

TR-	1.	4/@R#TR	1P/0XR/PC
		TKG FAX-MANUALLY PRICED	
TR-	2.	4/@R#TR	1P/0XR/PC
		TKG FAX-MANUALLY PRICED	

### Input 4-DI for E-ticket itinerary issuing.

> 4-DI#\*IX#HVD#DR#RL#FT#TC#SI-

### Issue Ticket by Name Select

#### Issue Adult ticket

> EZEL #N1.1/3.1 #CCI #KN0 #SMS/INVAGT #NN1600 #ERVLN ON FLT DATE SHWN NONENDOR  
NONRERTE NONREFUND #ITHKG23456 #TR1

#### Issue Child ticket

EZEL #N2.1 #CCI #KN0 #SMS/INVAGT #NN1180 #ERVLN ON FLT DATE SHWN NONENDOR  
NONRERTE NONREFUND #ITHKG23456 #TR2

**Multiple Fare Basis on Net Fare ticket (Multiple Ticket Record)**

1P- 3IVS2L  
1.1CHAN/PETER\*ADT 2.1LEUNG/KING\*C08  
1 MU 726M 10OCT SU HKGPVG HK2 0805 1020 /O \$ E  
2 MU 587M 10OCT SU PVGJFK HK2 1200 1415 /X \$ E  
3 MU 588M 18OCT MO JFKPVG HK2 1635 1930 #1/O \$ E  
4 MU 501M 20OCT WE PVGHKG HK2 0800 1025 /X \$ E

**ADULT**

**4P\*-PADT#S1/4-KDDRT\*\*S2/3-Y2#NR#TR**

PNR PRICED ON 26JAN FOR TKTG ON 26JAN BY AGT-PC/0XR  
TRIP VALUE DATA EXISTS  
ADT 01 TTL-HKD 43430 BF-HKD 40880 TX1- 2410XT  
TX2- 120HK TX3- 20AY  
HKG MU 726 M 10OCT 805A OK KDDRT 2PC  
O PVG MU 587 M 10OCT 1200N OK Y2 2PC  
O JFK MU 588 M 18OCT 435P OK Y2 2PC  
O PVG MU 501 M 20OCT 800A OK KDDRT 2PC  
HKG  
HKG MU SHA Q4.25 222.56MU NYC  
2412.21MU SHA 2412.21MU HKG  
222.56NUC5273.79END ROE7.75038  
MU XT252US39XA55XY43YC208CN  
1778YQ35XF JFK4.5

**CHILD**

**4P\*-PCNN#S1/4-KDDRT\*\*S2/3-Y2#NR#TR**

4P\*-PCNN#S1/4-KDDRT\*\*S2/3-Y2#NR  
PNR PRICED ON 26JAN FOR TKTG ON 26JAN BY AGT-PC/0XR  
TRIP VALUE DATA EXISTS  
CNN 01 TTL-HKD 32892 BF-HKD 30670 TX1- 1950XT  
TX2- 20AY TX3- 252US  
HKG MU 726 M 10OCT 805A OK KDDRT/CH25 2PC  
O PVG MU 587 M 10OCT 1200N OK Y2/CH25 2PC  
O JFK MU 588 M 18OCT 435P OK Y2/CH25 2PC  
O PVG MU 501 M 20OCT 800A OK KDDRT/CH25 2PC  
HKG  
HKG MU SHA Q4.25 166.89MU NYC  
1809.16MU SHA 1809.16MU HKG  
166.89NUC3956.35END ROE7.75038  
MU XT39XA55XY43YC1778YQ35XF  
JFK4.5



## Electronic Ticketing

### ➤ Issue E-TKT

- EZEL

### ➤ Itinerary Receipt format setting

- 4-DI#\*IX#HVD#DR#RL#FT#TC#JTX#SI-

### ➤ Display E-ticket no.

- \*ETA

### ➤ Display E-Ticket Record

- ETR (with PNR)
- ETR1609722292214 (without PNR)

### ➤ Reprint E-Ticket Agency Coupon under the DD report

- DDRPT1

### ➤ Reprint E-ticket Itinerary Receipt

- \*DH
- DUP\*DH1

### ➤ Reprint E-ticket Itinerary Receipt in file format

- \*DH
  - DUP\*DH1/OP-5EE007 (printer no.)

### ➤ Reprint E-ticket Itinerary on web

[www.mytripandmore.com](http://www.mytripandmore.com)

Passenger Last Name and RLOC need to be provided

### ➤ Airlines Electronic-ticketing information

INFO ET CX0

### ➤ ETKT carrier in Worldspan (INFO ETPOS)

	AA AC AF AI AM AR AV AY BA BI BR BT CA CI CO CX CZ
HONG KONG	DL DT EK ET EY FJ FM GF HA HM HR HX HY IC IG IT JJ
	JL KA KL MF MH MK MU NW NZ OS OM OU OZ PG PR QF QR
	RG RJ SA SK SQ SU SV S7 TG TP UA UL UN UO US VN VS
	VV WY YO ZH ZI 3U 9B 9W

## Electronic Ticket Record (ETR)

```
1.1WONG YINWA*ADT
 1 CX 293M 25MAY TU HKGFCO HK1 2355 0630 #1 O $ SK E
 2 CX 292M 05JUN SA FCOHKG HK1 1245 0635 #1 O $ SK E
P- 1.SID HKG0000 0000 XXXXX TRAVEL C O XXXX
T- 1.T 25MAY1132 1P SID DO*E1609722270172 I000000
TKG FAX-MANUALLY PRICED FARE TYPE EX
*** DI ITEMS EXIST ***
G- 1.OSI YY 0000 0000 XXXXX TRAVEL C O XXXX
 2.SSRADTK1PADV TKT NBR TO CX BY 24MAY OR SUBJECT TO CANCEL
 3.SSRFQTVCXHK CX1021067346- 1.1
 6.SSRADTK1PADV TKT NBR TO CX BY 25MAY OR SUBJECT TO CANCEL
 7.SSRTKNMCXHK1HKGFCO0293M25MAY- 1.1 .16097222701722
 8.SSRTKNMCXHK1FCOHKG0292M05JUN- 1.1 .16097222701722
M- 1.DKN009662
**** ITEMS SUPPRESSED **** DH ETA S DR
```

## Display the ETKT issued by \*ETA

```
ETA- ELECTRONIC TICKET ACKNOWLEDGEMENT AUTHORIZATION
 1.CX I 25MAY04 113244 ETR 1609722270172 - WONG YINWA
```

## Display the ETR by the following:

- By \*ETA line number **ETR 1**
- By Name Select **ETR # N1.1**
- By Ticket Number **ETR 0061234567890**

>ETR

```
>ETR 1.ELECTRONIC TICKET DOCUMENT NUMBER (1609722270172)

      2.VALIDATING AIRLINE(160)
        FREQUENT TRVL NBR (           ) DATE OF FLT(           )
-OR- AIRLINE CONFO      (           )

      3.VALIDATING AIRLINE(160) DATE OF FLIGHT (           )
LAST NAME (WONG                               )
FIRST NAME (YINWA                             )
  A. ORIGIN CITY(           )DESTINATION CITY(           ) FLIGHT NBR(           )
-OR- B. CREDIT CARD CODE (           ) NUMBER(           )
-OR- C. TELEPHONE NUMBER (           )

TICKET 1609722270172   WONG YINWA           OEL3RF 1P SID 1330000
CPN FROM TO FLT      DATE      FBC          STATUS
1   HKGFCO  CX293    25MAY04  BLEE6M    USED
2   FCOHKG  CX292    05JUN04  BLEE6M    OPEN FOR USE

>ETR VIEW TICKET DATA           ( )
>ETR DISPLAY HISTORY             ( )
>ETR VOID ELECTRONIC TICKET      ( )
>ELECTRONIC REFUND AUTHORIZATION REQUEST ( )
>
```

>ETR VIEW TICKET DATA

(X)

TKT NBR: 1609722270172 NAME:WONG YINWA  
ORIG DEST: HKG HKG NBR OF TKTS ISSUED: 1 TTL NBR OF SEGS: 02

CP N	FRM	TO	A L	FLT	COS	DATE	TIME	ST	FBC		S
01-O	HKG	FCO	CX		293 M	25MAY04	1155P	OK	BLEE6M		
									NV 25MAY 25MAY		B
02-O	FCO	HKG	CX		292 M	05JUN04	1245P	OK	BLEE6M		
									NV 05JUN 05JUN		I

\*\*ENDORSEMENT FARE CALCULATION\*\*

ER:VLD FLT DTE SHOWN REBOOK FEEHKD1000 EQUIV.APPLIED E TKT

FARE CALCULATION: FARE CALC INDICATOR: 5  
HKG CX ROM Q4.23 935.74CX HKG935.74NUC1875.71END ROE7.79062CX)>  
ONEND NONRERTE NONREFUND MIN 2 MAX 21DAYS EX HKG VLD 25MAY-17JUN  
N 13 SEP-31OCT04 VLD ON CX ONLY XT 88IT 18VT

\*\*FARE BREAKDOWN FOP TOUR CODE\*\*

*TKT FARE DATA*		*AUDITOR*	
BASE:HKD	14620	BASE:HKD	14620
TAX: HK	120	TAX: HK	120
TAX: EX	20	TAX: EX	20
TAX: XT	106	TAX: XT	106
TTL:HKD	14866	TTL:HKD	14866

FOP:MS  
INVAGT)>

TOUR CODE: HKG8046 F38

\*\*PSGR INFORMATION\*\*

NAME:WONG YINWA  
FA: 1P XXXXXX  
FQTV:1021067346

FA: CX HDVVG

\*\*MISCELLANEOUS\*\*

TICKETING AGT ID:DO SID:SID  
DATE:25MAY04 IATA NBR:1330000 SALE INDICATOR:SITI  
NAME PLACE OF ISSUE:KOWLOON HK  
LTS

FREE BAG:20K  
STATISTICAL CODE:I TKT MODE INDICATION:

TICKETING AGT ID:DO SID:SID  
DATE:25MAY04 IATA NBR:1330000 SALE INDICATOR:SITI  
NAME PLACE OF ISSUE:KOWLOON HK  
LTS

FREE BAG:20K  
STATISTICAL CODE:I TKT MODE INDICATION:

ORIGINAL PRC DATE:

**>ETR DISPLAY HISTORY**

**(X)**

TICKET 1609722270172	WONG YINWA	1P SID 1330000
CPN FROM TO FLT	DATE FBC	STATUS SAC
1 HKGFCO CX293	25MAY06	USED
25MAY06 1132Z	1P HKG DO	USED
2 FCOHKG CX292	05JUN06	OPEN
25MAY06 1132Z	1P HKG DO	OPEN

## Electronic Ticket Revalidation

- Some airlines can revalidate the e-ticket through system after date changes.
- Please consult airlines whether system revalidation is allowed before you make any changes

```

1P- M2CHBB
1.1CHAN PETER*ADT
1 AF 183Y 10JUL TH HKGCDG HK1 1040 1730 O $ E
2 AF 460Y 11JUL FR CDGCCS HK1 1035 1325 X $ E
3 AF 461Y 14AUG TH CCSCDG HK1 1600 0735 #1 O $ E
4 AF 184Y 15AUG FR CDGHKG HK1 1335 0715 #1 O $ E
P- 1.0XR HKG 2868 1177 WORLDSPAN C O PETER CHAN
  
```

- Display the ETR, put a “X” at the ETR REVALIDATION

```

)>ETR1
TICKET 0579010577955      CHAN PETER                M2CHBB 1P 0XR 9985835
CPN FROM TO FLT      DATE      FBC              STATUS
1   HKGCDG  AF0183  10JUL08  YRT1          OPEN FOR USE
2   CDGCCS  AF0460  11JUL08  YRT1          OPEN FOR USE
3   CCSCDG  AF0461  30JUL08  YRT1          OPEN FOR USE
4   CDGHKG  AF0184  31JUL08  YRT1          OPEN FOR USE

>ETR VIEW TICKET DATA      ( )
>ETR DISPLAY HISTORY        ( )
>ETR VOID ELECTRONIC TICKET ( )
>ELECTRONIC REFUND AUTHORIZATION REQUEST ( )
>ETR REVALIDATION           (X)
>
  
```

- Select PNR segment for validation, then press “P” on the Action Box

```

                          REVALIDATION
                          CURRENTLY VIEWING 001 OF 001
TICKET E0579010577955      CHAN PETER                M2CHBB 1P      9985835
CPN FROM TO FLT      DATE      FBC              PNR SEGMENT:
                                      >VIEW
1   HKG CDG  AF0183  10JUL08  YRT1          ( )
2   CDG CCS  AF0460  11JUL08  YRT1          ( )
3   CCS CDG  AF0461  30JUL08  YRT1          (3 )
4   CDG HKG  AF0184  31JUL08  YRT1          (4 )
ACTION (P ) MU MD MT MB    P PROCESS    H HELP    E EXIT
>
REVALIDATION PROCESSED
>
  
```

- Display the ETR again, e-ticket should be updated

```

ETR1
TICKET 0579010577955      CHAN PETER                M2CHBB 1P 0XR 9985835
CPN FROM TO FLT      DATE      FBC              STATUS
1   HKGCDG  AF0183  10JUL08  YRT1          OPEN FOR USE
2   CDGCCS  AF0460  11JUL08  YRT1          OPEN FOR USE
3   CCSCDG  AF0461  14AUG08  YRT1          OPEN FOR USE
4   CDGHKG  AF0184  15AUG08  YRT1          OPEN FOR USE
  
```

## Document History

- **A record attached to the PNR that stores information associated with each ticket MCO issued.**

```
1P- 2JQ65W
1.1CHAN WAIYIN.EDMOND.MR*ADT
1 MU 726M 14JUL FR HKGPVG HK1 0935 1155 O $
2 MU 581Q 14JUL FR PVGYVR HK1 1450 1030 O $
3 MU 582Q 05AUG SA YVRPVG HK1 1450 1755 #1 O $
4 MU 725M 06AUG SU PVGHKG HK1 2000 2220 O $
P- 1.H6Y HKG2000 3223 XXXX INTERNATIONAL TRAVEL PETER
T- 1.T 20JUN1023 1P XXX ZL*7814869197537
TKG FAX-MANUALLY PRICED FARE TYPE EX
*** DI ITEMS EXIST ***
```

- **>\*DH**

```
1 20JUN1023 1P EO7 ZL*7814869197537
CHAN WAIYIN.EDMOND.MR*ADT
2 20JUN1015 1P EO7 ZL*7814869197536
CHAN WAIYIN.EDMOND.MR*ADT
```

- **>\*DH2**

```
2 20JUN1015 1P EO7 ZL*7814869197536
CHAN WAIYIN.EDMOND.MR*ADT
**DOCUMENT COMMANDS**
EZ EZT#CMU#ERNONEND NONRER ONE FREE S O IN SHA EXTRA S O
CHRG HKD500#ITHKG06137A#KN0#NN5969#$MS INVAGT
AGENT EZT
4P 4 @R
FARE STORED ON 20JUN 1013 BY ZL EO7
SELECTED PRICING CARRIER -MU
**DOCUMENT**
VOIDED 20JUN1023 1P EO7 ZL
FOP MS*INVAGT-HKD5969
ENDOR NONEND NONRER ONE FREE S O IN SHA EXTRA S O CHRG
HKD500
TOUR HKG06137A
FARE HKD22100 HK120 CA121 XT1195 HKD23536 Y Y Y Y
FCALC HKG MU SHA Q4.25 2MU YVR 1344.23 MU SHA MU HKG 1344.
23 NUC2847.31END ROE7.76114 MU REFUND WITHIN 1
MONTH AFTER TICKET EXPIRED OUTBOUND TRVL NOT VALID
BTW 15JUL-31 AUG06 TKT VLD 0-3MTHS NO PARTIAL REFUND
TTN SSR TKNA MU
SCN SUPPRESSED A 1331192
7473804851 T 1331192
7473804852-855 F 1331192
7473804856 P 1331192
```

<b>Other Useful Functions</b>
-------------------------------

<b>Remove Ticket Deadline Field</b>	<b>7@T</b>
<b>PNR Creation Date Time</b>	<b>*IBT</b>
<b>Release PNR to console agent</b>	<b>5-CP-SID</b> <i>SID = pseudo city code</i>
<b>Input FOID for ETKT</b>	<b>3SSR FOID MU HK1/PP HK H123456 – 1.1</b>
<b>Input Infant Age</b>	<b>3SAN1.1 INFT – 2.1/10JUL07</b>
<b>Input Passport Detail</b>	<b>*PSI</b>
<b>Ticketing Agreement</b>	<b>4G/TA*BA-AA-E</b> <i>E-ticket</i>
<b>Ticket Quota</b>	<b>4G/ATG</b> <i>ticket limit</i> <b>4G/ATG-M</b> <i>Auto MCO limit</i>
<b>Daily Sales Report</b>	<b>DD</b> <b>DD*10OCT</b>
<b>Daily Void Report</b>	<b>DDN</b> <b>DDN*11OCT</b>
<b>Reprint Agency Coupon</b>	<b>DDRPT1</b> <i>Within the same sale period and unvoid ticket</i>
<b>Reprint Credit Card Charge Form</b>	<b>DDRPC1</b> <i>Within the same sale period and unvoid ticket</i>
<b>Retransmit Back Office Interface</b>	<b>DDRDR1</b>
<b>Void Ticket</b>	<b>DDV1602345678901</b> <b>DDV1#N1.1 (name select)</b> <i>Within the same ticket date</i>
<b>Eticket Reissue Cancel Reverse</b>	<b>DDER1602345678901</b> <i>valid on same day ETKT reissue transaction</i> <i>** ONLY available on certain airlines,</i> <i>e.,g. CX, CO, DL,UA, AA, OZ..</i> <i>** Details please check airlines eticket info page.</i>
<b>Print Queue Handling</b>	<b>JZXMSG DQ XXXXXX</b> <i>display print queue</i>

~ END ~