

Malaysia Airlines

RESTRICT SEAT SELECTION FROM GDSs BOOKING

Dear GDS Subscribers,

Please be informed that as effective 21st November 2011, Malaysia Airlines (MH) will Restrict Seat Selection request from GDSs booking for RBDs of Fare Band such as MHSmart, MHBasic and MHLow. **(Refer to the table below)**

Fare brand	RBD
MHFirst	F,A
MHBusiness	J,C,D,Z,I
MHFlex	Y,B,H
MHSmart	K,M
MHBasic	L,V,S
MHLow	N,Q,O

The restriction will not allow your subscribers (Travel Agent) from viewing of interactive seat map via Direct Access for the RBDs of K, M, L, V, S, N, Q and O of Economy Compartment on MH flights.

Thereafter when your travel agents does an Interactive or Generic Seat Request, so long it is related to all RBDs mentioned, SITA-RES



system will up-front auto reject and send out 'NO' reply code and message with SSR items:

**SSR OTHS YY FOR SEAT REQUEST CONTACT MH CALL
CENTRE/LOCAL OFFICE**

Your kind understanding and cooperation on this matter will be very much appreciated.

Please strictly adhere to the above procedures and brief all your subscribers accordingly.

If you do have any query, please do not hesitate to revert.

Thanking you in advance.

ron/m

for: Reservations Manager

Dated: 08Nov2011