



Media Release

QANTAS MAKES CHANGES TO INTERNATIONAL CHECKED BAGGAGE POLICY

SYDNEY, 2 APRIL 2012: Qantas will introduce changes to its international checked baggage policy next month, moving from a weight system to a piece and weight system.

The changes provide customers with a simplified policy and better alignment with the Qantas domestic checked baggage policy, which changed in June 2011 to a piece and weight-based system.

The piece and weight baggage system is also used by a number of **oneworld** carriers including British Airways and American Airlines.

Last year, over 70 percent of Qantas customers travelling international Economy travelled with one piece of checked baggage.

The new international policy will apply to all tickets issued on or after 2 May 2012 for Qantas international flights and **oneworld** partner flights with a 'QF' flight number.

The policy now offers customers the following allowances on Qantas International services with a 'QF' flight number effective 2 May 2012:

International		
Cabin	Tier	New International Allowance
Economy North and South America	Non Frequent Flyer, Bronze	2 pieces up to 23kg each
	Qantas Club*, Silver*, Gold*	3 pieces up to 23kg each
	Platinum*	3 pieces up to 32kg each
Economy Other International routes	Non Frequent Flyer, Bronze	1 piece up to 23kg
	Qantas Club*, Silver*	2 pieces up to 23kg each
	Gold*	2 pieces up to 32kg each
	Platinum*	3 pieces up to 32kg each
Premium Economy	Non Frequent Flyer, Bronze	2 pieces up to 23kg each
	Qantas Club*, Silver*, Gold*	3 pieces up to 23kg each
	Platinum*	3 pieces up to 32kg each
Business	All customers	3 pieces up to 32kg each
First	All customers	3 pieces up to 32kg each
Infants [^]	N/A	1 piece up to 10kg

Note: No single items of checked baggage may exceed 32kg

**Only applies on Qantas operated international jet flights with a Qantas flight number*

[^]Adults travelling with an infant may check in up to three infant items free of charge.



Customers with bags exceeding their checked baggage allowance (except for travel from Japan) can pre-purchase additional baggage allowance at discounted rates online at qantas.com before travel and Qantas Frequent Flyers can pay using points.

For more information on the new Qantas checked baggage policy, customers can visit qantas.com/baggage.

Issued by Qantas Corporate Communication (Q5386)

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