



Date: 08 Apr., 2016

To : Travel Partner, GDSs user :

Reminder: Emirates re-charges the GDS Wastage Costs to the agency

Please be advised that Emirates will recharge the monthly “GDS Recoverable Wastage Costs” to all travel agencies. This charge is to recover the fees paid for the following unproductive segments from the GDS:

- Non-productive passives segments; i.e. Passive segment is only allowed for ticketing purpose.
- Invalid RBD (Non-Published classes); e.g. the G booking class is not allowed for agent to book.
- Undeleted HX (i.e. HX, UC, UN, and NO) which have not been removed from the face of the PNR by Travel Agencies.
- Group booking of 10 or more passengers travelling on the same itinerary. You are requested to contact the Emirates office to make the group booking.
- Speculative names.
- Repeatedly abused our seats.

In order to avoid the mentioned cost being debited to your esteemed agency, please be reminded to refrain from booking the above unproductive segments or to DELETE/CLEAR all unwanted segment IMMEDIATELY from a PNR.

Besides, Emirates shall re-charge the GDS Recoverable Wastage Costs and also de-link the abusive agency's accessibility to Emirates reservation system through the GDS IMMEDIATELY without prior notice.

Should you have any question, please contact Emirates agency helpdesk at 2801 8777 or email hkhelpdesk@emirates.com.

Emirates Airline,
Hong Kong.
Tel: 852 2801 8777
Fax: 852 2525 4788
Email: hkhelpdesk@emirates.com
Website: emirates.hk